2010

Nursing Annual Report 2009

Children's Mercy Hospital

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Children's Mercy Hospital, "Nursing Annual Report 2009" (2010). Nursing Annual Reports. 4.
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Nursing’s unique role in care delivery.

2009 Nursing Annual Report

Children's Mercy
HOSPITALS & CLINICS
www.childrensmercy.org
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*Featured on cover: Jenny Schemm, RN, BSN*

Care is at the center of nearly everything we do.
Dear Colleagues

The Nursing Department at Children’s Mercy Hospitals and Clinics is pleased to share with you the 2009 Nursing Annual Report.

This report not only highlights the accomplishments of the Nursing Department as a whole, but reflects contributions that Children’s Mercy nurses have made to our patients, their families, the organization, and the profession of nursing.

Throughout nursing, the word “care” is at the center of nearly everything that we do. In 2009, Dr. Joanne Duffy’s Quality Caring Model was selected to serve as the theoretical framework to drive patient care throughout the Department of Nursing. Nursing’s unique role in care delivery lends itself to the development of meaningful relationships based on the care we provide. It was only fitting that the model selected reflected these relationships as well as the overarching concept of quality care.

Throughout this report you will find exemplars representing how the role of nurses in projects and programs throughout the organization relate to each of the four Caring Relationships outlined by the Quality Caring Model:

- Caring for Patients and Families
- Caring for Self
- Caring for Each Other
- Caring for the Community

Each of these stories illustrates how Children’s Mercy nurses are committed to providing the highest caliber of care to all they encounter, reaching beyond the patients we care for on a daily basis, to meeting the needs of children and their families around the world.

Cheri Hunt, RN, MHA, NEA-BC
Vice President for Nursing
Chief Nursing Officer
Implementation of the Quality Caring Model

Nursing theories support nursing as a unique profession by guiding nursing care and upholding nursing position. Beginning in the fall of 2007, a group of staff nurses and nurse leaders were charged with the task of selecting a nursing model to drive nursing practice at Children’s Mercy. This group sought to find a nursing model that defined current nursing practice within the organization, that was also easy for nurses to operationalize in their day to day activities.

Finally, after a year of in-depth readings, the model selection committee presented the Quality Caring Model (QCM) authored by Joanne Duffy PhD, RN, to several nursing groups and committees. It was important to solicit feedback on the model and to assure that others felt the model met the needs of all areas and levels of the organization.

Approval for the implementation of the QCM was received and an initial education blitz was conducted during Nurses Week in May of 2009. We were honored to have Dr. Duffy join us for the festivities and for the presentation of information on the QCM to our staff.

“The Quality Caring Model integrates biomedical and psycho-socio-cultural-spiritual factors associated with quality health care. It specifies the types and attributes of relationships that contribute to quality health care. Thus, the major concepts are measurable and can be empirically validated. The major proposition of the model is that caring relationships influence attainment of positive health outcomes for patients/families, health care providers and health care systems”  (Duffy and Hoskins, 2003).

The Quality Caring Model places the nurse-patient relationship at the core of the therapeutic process. The elements of this model focus on caring as the core of nursing work, patient and family entitlement to caring relationships, placing value on time spent interacting with patients and families, and holding nurses responsible for cultivating caring behaviors. The integration of the Quality Caring Model into our current practice will offer nurses additional tools to aid in their quest of providing patients with outstanding family-centered care.

Summer and fall of 2009 were full of discussion and brainstorming related to the new model. Training sessions were conducted with select focus groups and included brainstorming of the QCM caring factors. The focus groups provided a deeper understanding of caring from the perspectives of direct care nurse, unit educators and nurse managers. Key themes from the focus groups have provided the model selection team with grass roots information to assist in furthering nursing model education. Plans are currently underway for Nurses Week 2010 where direct care nurses will engage in a unit and clinic competition to bring the QCM caring factors to life throughout Children’s Mercy Hospitals and Clinics.
Caring relationships influence attainment of positive health outcomes.
2009 Nursing
Clinical Excellence Awards

Bonnell Hevner O’Donnell, RN,
Excellence in Psychosocial Nursing Award
Mary Ann Riesco, RN, MSN, CCRN
Director of Critical Care Services

Devin D. Bowers, RN, MSN
Excellence in Nursing Leadership Award
Inpatient Float Pool
and Internal Transport Nurse Manager

Armistice Holcomb, RN, CPAN
Clinical Excellence in Nursing Award
OR/ Same Day Surgery/ PACU/ PAT/ Pain Management
Staff Nurse II
SDS/ PACU

Erin K. Gunter, RN, CPN
Clinical Excellence in Nursing Award
Medical/ Surgical
Staff Nurse
Inpatient Float Pool

Erin J. Keith-Chancy, RN, BSN, CCRN
Clinical Excellence in Nursing Award
Critical Care
Critical Care Staff Nurse
Intensive Care Nursery
Clinical Excellence in Nursing Award
Charge Nurse
Patricia Lynn Kellert, RNC
Critical Care Charge Nurse II
Intensive Care Nursery

Clinical Excellence in Nursing Award
Ambulatory
Joan E. Benson, RN, CPN
Charge Nurse
Orthopedic Clinic

Clinical Excellence in Nursing Award
Nurse as Teacher
Scott England, RN, CCRN, CPN
Critical Care Staff Nurse II
Critical Care Float Pool

Clinical Excellence in Nursing Award
Expanded Role
Kimberely S. Radford, RN, MSN, CPNP-AC
Nurse Practitioner
Gastroenterology

Rookie of the Year
Jayme L. Sanchez, RN
Staff Nurse
4 Sutherland

Clinical Excellence in Nursing Award
Ambulatory
Brenda E. Anderson-Bell, RN, BSEd
Charge Nurse
Special Care Clinic
The ultimate aim of creating the world’s safest medication practices
Clinical Information Systems Focuses Work to Improve Medication Processes and Safety

Computerized clinical information systems have potential to support high quality, effective, and efficient patient care. However, barriers to success are abundant and well-documented.\(^1\)\(^,\)\(^2\)\(^,\)\(^3\) Additionally, the very systems implemented to improve patient care quality and safety are also recognized to create unintended consequences and new problems.\(^4\) When Children’s Mercy implemented computerized order entry, completed pharmacy automation, and began utilizing an electronic medication administration record (eMAR), the intention was to progress toward closing the loop on medication safety, with the ultimate aim of creating the world’s safest medication practices.

While some processes were safer, the complexity of medication practices necessitates that every system detail be reliable. Pharmacy automation, computerized order entry, and an eMAR could not prevent all the problems with the complex, interdisciplinary medication process. And, when aspects of the interdependent process failed – delays occurred, trust diminished, work-arounds developed, and divisive team behaviors surfaced. The medication process was approached from a systems reliability engineering perspective, implementing a systemic continuous improvement program. Systems reliability engineering seeks to add safety and rigor to processes by simplifying them whenever possible. Simple, rigorous processes limit the need for exceptional individual interventions because they are predictable and trustworthy, preventing problems before they occur.

Clinical Information Systems Continued

References

Clinical Information Systems Focuses Work to Improve Medication Processes and Safety

Continued

Challenges were identified in a number of areas: improving reliability of hardware and software, eMAR information, and medication delivery; enhancing the meaningfulness of medication-related alerts; standardizing physical spaces in the pharmacy and in medication rooms on clinical units; and reaching 100 percent compliance with medication reconciliation. Improvements have since resulted from strengthening the interdisciplinary team responsible for safe medication practices. ‘Missing’ medications have been reduced 50 percent. The medication preparation turn around time in pharmacy has been reduced to less than 30 minutes. Voluntary incident reports of medication ‘events’ are at the lowest level the organization has seen. Medication alerts have been significantly reduced. The value and purpose of medication reconciliation is also being redefined, simplifying the process to add rigor.

Each inpatient clinical unit, urgent care center, and the emergency department has a team of nurses, pharmacists, and pharmacy techs that meets weekly to solve local problems. Every member is essential for continuous improvement: the providers responsible for accurate orders, the pharmacists who verify and reliably deliver, and the direct care nurses who safely administer medications. Strengthening the teams’ effectiveness has improved the reliability of medication practices. Additionally, the enhanced collaboration has accomplished more than just fixing today’s problem: it has created a permanent infrastructure to continuously improve.

The work related to medication process and safety is just beginning. Conscientious attention to the process will be necessary to sustain improvements. Future plans include extending the ‘Trust the MAR’ initiative to operative services, dialysis, and some ambulatory settings. Thoughtful refining of automated medication warnings will continue in order to reduce meaningless alerts, alert fatigue, and excessive alert over-rides. Children’s Mercy will also continue to raise the bar related to outcomes including expectations of decreasing missing medications to zero and improving compliance with medication reconciliation to 100 percent.
Medication preparation turn-around-time in pharmacy has been reduced to less than 30 minutes
Children’s Mercy ECMO outcomes are equal to or better than those reported by ELSO
Extracorporeal membrane oxygenation (ECMO) is a modified heart-lung bypass system used to treat infants, children and adults who are critically ill with respiratory or cardiac disease. ECMO supports the patient by providing the work of the heart and/or lungs while they recover. It is a sophisticated therapy for patients whose respiratory and cardiac problems do not respond to advanced ventilator and/or medication therapies.

Children’s Mercy Hospital began providing ECMO in the Intensive Care Nursery (ICN) starting in 1987 and subsequently expanded the program into the Pediatric Intensive Care Unit (PICU) in 2007. During the last 23 years, more than 530 infants and children have been treated with ECMO support. About half of Children’s Mercy ECMO patients are supported for pulmonary disease and the rest for cardiac disease. While a patient’s time on ECMO ranges from just a few days to more than a month, the average length of ECMO support is 7-10 days. The Children’s Mercy ECMO program is now able to support up to four patients at a time on ECMO with nurses from both the ICN and PICU.

ECMO requires surgical placement of cannulas which divert the blood supply of a critically ill infant or child through an extracorporeal circuit with an artificial lung. This surgical procedure is either performed at the bedside in the ICN/PICU or in the Operating Room. As the patient’s blood circulates through the ECMO circuit, oxygen is added to the blood and carbon dioxide is removed within the artificial lung. The ECMO pump also supports the function of the patient’s heart, allowing it to rest after cardiac surgery or an acute infection.

Patients on ECMO require significantly more intensive and complex monitoring, necessitating two nurses for each patient—one caring for the patient and one to monitor the ECMO system. ECMO specialists are experienced, expert critical care ICN and PICU nurses. These nurses complete a three–day ECMO certification course, and maintain Children’s Mercy ECMO certification through routine continuing education, annual testing, and maintaining both clinical hour expectations, and equipment competencies.

Following physician-ordered parameters, and overseen by the ECMO Nurse Coordinator and perfusionists, the ECMO nurse independently manages the ECMO system. ECMO nurses monitor and maintain anticoagulation, adequate blood flow through the artificial lung, manipulate air/oxygen/carbon dioxide mixtures to achieve appropriate circuit blood gases, while constantly monitoring the system, ensuring patient safety.

Children’s Mercy Hospital, one of about 120 ECMO centers in the world, is an active participant in the international Extracorporeal Life Support Organization (ELSO). The Children’s Mercy ECMO Program was recognized as a Center of Excellence, receiving the 2-year Excellence in Life Support Award in 2006 and again in 2008. Overall, when compared to other centers, in all categories and parameters, Children’s Mercy ECMO outcomes are equal to or better than those reported by ELSO.
Clinical Practice Guidelines: Establishing Standards of Care

Clinical Practice Guidelines (CPGs) are “systematically developed statements to assist practitioner and patient decisions about appropriate health care for specific clinical circumstances.” (Field and Lohr, 2000). Designed to assist health care providers in making clinical decisions, CPGs serve as guidelines for the implementation of safe, efficient, and quality care.

Under the guidance of the Office of Evidence Based Practice, multi-disciplinary CPG teams evaluate existing practice, review current literature, and develop deliverables to address specific diagnoses or care treatments. Team members are selected based on their knowledge of the disease or care issue. The team members are instrumental in the implementation process. Upon completion, CPGs are published on the Children’s Mercy’s Web site for hospital staff, and the public, to access the evidence based standard of care.

In 2009, five CPG teams were active; all of which had nursing representation:

1. **Fever in the infant (< 2months) CPG**
   - **Purpose:** To develop a multi-disciplinary standard of care to manage infants who are less than 2 months who present with a fever.
   - **Team Leader:** Jason Newland, MD
   - **Facilitator:** Janis Smith, RN, DNP
   - **Members:** Ray Chanm, MD, Cole Condra, MD, Carrie Dell, MD, Stacy Doyle, RN, BSN, MBA, HCA, CPN, Michele Fix, RN, BSN, Courtney Grafton, RN, MSN, CPN, Christina Gutierrez, RN, CPN, Marilyn Hamilton, MD, Keith Mann, MD, DeeJo Miller, Brian Pate, MD, Peggy Stokes, Keri Swaggart, MLIS, Kristi Williams, MD, Jessica Neuhart, MD

2. **Migraine in ED/UCC CPG**
   - **Purpose:** To develop a multi-disciplinary standard of care to manage children presenting with migraine headache.
   - **Team Leaders:** Cole Condra, MD, MSc; Jennifer Bickel, MD
   - **Facilitator:** Nancy Allen, MS, RD, LD, CNSC
   - **Members:** Richard Ogden, PharmD, BCPS, Gerry Gerry, MD, Jeffery Michael, DO, Charleen Cunningham, RN, BSN, CPN, Jackie Bartlett, RN, MSN, MBA HCM
3 Conjunctionitis CPG

Purpose: To develop a multi-disciplinary standard of care to manage children in the Emergency Department presenting with conjunctivitis.

Team Leader: Jason Newland, MD
Facilitator: Jackie Bartlett, RN, MSN, MBA HCM
Members: Jeffery Michael, DO, Merrill Stass-Isern, MD, Thomas Tryon, MD

4 Failure to Thrive CPG

Purpose: To develop a multi-disciplinary standard of care to manage children presenting with failure to thrive.

Team Leader: Margo Humenczuk, MS, RD, LD
Facilitator: Shirley Webb, RN, MBA
Members: Jackie Bartlett, RN, MSN, MBA HCM, Maurine Gaynor, MOTR, Tammy Hitt, RN, CPN
Lindsay Hudson, LMSW, Kathe Kraly, RN, MSN, CPNP, Brooke Nelson, LMSW, LCSW, Robert Riss, MD, Christine Robertson, MD, Jackie Schieszer, MSW, Kay Smith, RN
Karen Stephens, MS, RD, CSD, LD, Shirley Webb, RN, MBA, Linda Miller, RN, BSN, CPN, Jill Jacobson-Norton, BSW, Pamela Timony, RN, CPN, Jon Ann Esponge, RN, BSN, CPN

5 Gastroesophageal Reflux in the ICN CPG

Purpose: To develop a multi-disciplinary standard of care to manage neonatal patients in the ICN with GE Reflux.

Team Leader: Steve Olsen, MD; Nancy Mohr, OTR
Facilitator: Nancy Allen, MS, RD, LD, CNSC
Members: Amber Trayford, RN, MSN, NNP-BC, Barb Haney, RNC, MSN, CPNP-AC, Candace Coward, RNC, Helen Huff, RN, BSN, IBCLC, Jill Stiens, MS, RD, LD, Kathy Chojnacki, RN, MSN, PNP-AC, Mary Czuczejko, RN, Michelle Hardy, OTR, Patricia Kellert, RNC-NIC, Tracy Sandritter, PharmD

Care specific questions answered:

Terese Brophy, RNC, BSN, MN:
How long can umbilical venous catheters remain in place in sick neonates without significantly increasing the infant’s risk of acquiring a bloodstream infection?

Terese Brophy, RNC, BSN, MN:
Is it safe and appropriate for infants with UVC’s in place in the ICN to be held, dressed, swaddled, and to participate in kangaroo care?
Expansion in MRI Technology and Services

In early 2009, a new MRI suite opened on our main campus featuring two new highly advanced MRI units that included a 3 Tesla and a 1.5 Tesla scanner to replace the existing 1.5 Tesla unit. Our South campus also upgraded their 1.5 Tesla unit to provide the same state-of-the-art capabilities. The addition was part of the Phase I hospital expansion and was needed to support the 30 percent increased volume of procedures experienced over the previous two years and remedy a significant back-log of patients scheduled for the MRI. While this advanced technology supported greater availability of scan times and increased comfort for claustrophobic or large patients, it also facilitated an increase in sedation areas, new imaging protocols for disease diagnosis, and awareness of safety risks.

MRI is an advanced imaging technology that uses a powerful magnet (3 times the gravitational pull of the earth for 3 Tesla) and allows detailed images of internal organs, blood vessels, muscles, joints, tumors and more without x-rays, pain, or use of other invasive procedures. While the MRI imaging uses natural forces and radio frequencies, the scanner magnet is always “on” and requires knowledge and use of specialized equipment. Every object within the MRI room must be non-magnetic/non-ferrous, including items such as badges, medication patches, jewelry, and surgical staples. Existing safety literature recognized accidents associated with MRI scans were rare, but the potential for burns, dislodged implants, projectile injuries or device malfunction/failure existed and required a systematic approach for evaluation.

Prompted with this awareness and guidance from experts in MRI Safety, the American College of Radiology (ACR) Guidance Document for Safe MR Practices and a Joint Commission Sentinel Event Alert, leaders of the Radiology and Quality and Safety departments used a high-risk patient tracer framework to conduct a proactive analysis and risk assessment. The high-risk tracer methodology supported a focused evaluation of the system level function, identification of barriers, and the abilities to detect and/or prevent potential failures.

Nurses, radiology technologists, radiology physicians, clinical safety experts, and other stakeholders associated with the day-to-day departmental functions collaborated in the high-risk tracer activity. The tracer activity included observations, review of policies and procedures, and subsequent discussions to identify risks within the processes and environment at Children’s Mercy. Risk avoidance areas assessed included:

- Screening of patients to identify magnetic or other risks
- Workspace/environmental and equipment management
- Training and education for staff, as well as patients and families
- Emergency preparedness
- Safe practices

This proactive response produced an updated and comprehensive MRI Safety Policy and is now in place based upon prevailing safe practice recommendations and the use of evidence from internal and external resources.
The proactive response produced an updated and comprehensive MRI safety policy
Over 600 patients will be treated in the cardiovascular labs in 2010
On November 10, 2009, the Cardiovascular department expanded cardiovascular lab services from one cardiovascular lab located outside of the operating room into two new cardiovascular labs within the operating room—one designed as a hybrid suite and the second serving as the designated electrophysiology room.

The design of the hybrid suite allows the Interventional Cardiology and Cardiovascular Surgical teams to work together in order to provide state-of-the-art cardiovascular procedures. This collaboration supports the safest care for patients who are high-risk for open-heart surgeries, requiring the use of the by-pass machine. By utilizing a hybrid procedure, the same type of palliation can be provided without the use of by-pass.

The cardiovascular department, comprised of direct care nurses, advanced practice registered nurses, physicians, cardiovascular technologists, and an administrative assistant, continues to provide services for the treatment and diagnosing of congenital and acquired heart disease and rhythm disorders including balloon dilation of aortic valves, pulmonary valves, pulmonary arteries, and coarctation of the aorta; stent implantation of the aorta and pulmonary arteries; and closure of patent ductus aterious, atrial septal defects, and collateral vessels. The electrophysiology service treats and cures both atrial and ventricular tachycardias and inserts pacemakers and internal defibrillators.

As a result of the expansion, it is anticipated that over 600 patients will be treated in the cardiovascular labs in 2010.
Early Assessment Program: Best Practices for Vascular Access

Vascular Access Teams provide cost efficient, safe and friendly central access with bedside placement of peripherally inserted central catheters (PICCs). In 2008, the majority of PICCs at Children’s Mercy was placed in Interventional Radiology, exposing patients to risks associated with transfer throughout the hospital and increased costs of placement by radiologists. The RN driven Vascular Access Team placed only 145 PICCs. Recognizing the need to increase productivity and improve patient outcomes, VAT implemented an Early Assessment Program.

Implementation of the Early Assessment Program began September 2008 with use of ultrasound for bedside PICC placement. After four months of utilizing this technology, there was no significant increase in PICC volume or success rate for the Vascular Access Team. This set into motion an initiative to identify patients who would benefit from the safer, cost effective services related to bedside PICC placement.

The first step involved medical and nursing staff education regarding indications for PICC placement and the Vascular Access Team’s capabilities. Flyers were distributed to the inpatient units and Emergency Department outlining these indications and formal physician education was provided on current Team practices.

The next step required collaboration with the Pharmacy and Admissions departments. A list of specific medication administrations and hospital admissions are reviewed daily by members of the Vascular Access Team. Team members then consult with providers for PICC placement recommendations, resulting in central access earlier in treatment and improving patient outcomes.

Since implementation of the Early Assessment Program, the Vascular Access Team has increased PICC placement by 200 percent. To further support the Vascular Access Team and this increased volume, advanced ultrasound equipment, including tip-locating technology, has been introduced. With these improvements and continued efforts, success rates for bedside PICC placement have increased from 54 percent to 80 percent. In addition, infection rates have decreased 40 percent and radiation exposure for patients has been reduced significantly.
Quality Improvement and Safety Fair

As part of Health Care Quality Week, the Quality and Safety Department hosted the first Quality and Safety Poster Fair. All employees were encouraged to present findings from current quality and safety improvement projects as poster displays to share with colleagues as well as patients and families.

Twenty-two posters were presented from all areas of the organization. Posters were judged during the fair and prizes awarded to the first and second place posters.

Winners were recognized and presented their awards during the November Operations Council Meeting. Below are the project titles and their presenters along with acknowledgement of first and second place winners.

**FIRST PLACE POSTER WINNER**
*Teaching Flu A Lesson*
Gina Weddle, RN, MSN, CPNP-AC; Daryl Lynch, MD; Kathy Hulse, RN, BSN, CPHQ; Nicky Spears, RN, BSN, CPN; Gerald Hoff, PhD, FACE; Jinwen Cai, MD

**SECOND PLACE POSTER WINNER**
*Communication Regarding Orders/Care for Hemophilia Patients from Heme/Onc Clinic to SDS to OR to PACU RNs*
Kate Glatt, RN, BSN, CPAN and Melanie Yourdon, RN, BSN, CPAN

Quality Improvement and Safety Fair continued
The first Quality and Safety Poster Fair for colleagues, parents and families
Additional Poster Presentations:

Decreasing Blood Culture Contaminations in the ED and UCC
Laura Fitzmaurice, MD, FAAP, FACEP; Tracy Hartman, MHA, CPHQ, ASQ SSGB; Georgia Stephens, RN, BSN; Stacy Doyle, RN, MBA, CPN; Jason Robertson, RN, BSN, CCRN, CPN, CEN; Nancy Tait, BSN, RN, CPN; Michelle Schaal, RN, BSN, CPN

Blood Culture Collection
Molly Ginder, RN, BSN, CPN

Early Assessment Program
Tammy Lightner, RN, BSN, CPN, SANE

Float Pool Questionnaire
Megan Ubben, RN, BSN, CPN and Erica Monaco, RN, BSN, CPN

Moving Through the Clinic: Improving Access to Care
Amy Nau, RN, BSN, CNN; Linda Jones, RN, BSN, MHA, CNN; Lewis Hughes, RN, MSN; Beth Kalberg, MBA; Rene VanDeVoorde III, MD; Douglas Blowey, MD; and the LEAN Project Group

Parents’ Perspective on Quality of Life Improvement in Patients with Intractable Epilepsy Receiving a Ketogenic Diet
Victoria Driscoll, RN, BSN; Jean-Baptiste Le Pichon, MD, PhD; Lynne Thomson, RN, BSN, CPN; Lindsey Vaughn, RD; Gloria Womelduff, LPN, CCRC; and Ahmed Abdelmoity, MD

Improving Patient Care Through Visual Communication-Chemistry Going Green
Cynthia Kelley, MT (ASCP); Randah Althahabi, MS, MT (ASCP); Trang Nguyen, MT (ASCP); Deborah Lambert; Emalie Murdoch; and Cheryl Stanberry

Increase Health Literacy Levels for Parents with Reading/Learning Disabilities
Shauna Eimer, RN and Nancy Cain, RN

Improving Patient’s Quality of Care who have a Midline IV Cather
Ellen Snell, RN, BSN, and Vascular Access Team

Handwashing Project: Pilot at CMS
Sheryl Chadwick; DeeJo Miller; Ginny Boos, RN, BSN, CPHQ; Lory Harte, PharmD; Allyson Shore, RN, CPN; and Cindy Olson-Burgess, RN, CIC

Care Giver Identification
Laura Shroyer, RN, BSN, CPN; Susan Widener, RN, BSN, CPN; 6 Henson TCAB Coordinators and Nursing Staff

Proper Waste Disposal in the Operating Room
Elaine Peters; Melissa Jones, RN, BSN, CNOR; Melissa Harber, RN, MSN, CNOR, CRNFA, CPN; Julie Crookshank, RN, CNOR; and Tiffany Walters-Wilson, RN, BSN, CPN
Infection Prevention is a Team Sport
Cindy Olson-Burgess, RN, CIC; Yolanda Ballam; Elizabeth Monsees, RN, BSN, CIC;
Dana Quade, RN; and Carolyn “Littlejohn” Greene

Access to ENT Surgical Care for Children Under 3 Years of Age Who are Experiencing
Recurrent Acute Otitis Media
Heather Curry, RN, MSN, PCNS; Tobie O’Brien, MSN, RN, CPNP; Gail Ezell, MSN, RN,
CPNP; Elena Foster, LPN; Julie Buck, RN, BSN, CPN; and Carrie Jones

Medication Safety in the Operating Room
Meredith Kopp, RN, CPN, CNOR; Doris Coleman, RN, CNOR; David Deines, RN, BSN,
CNOR; Joyce McCollum, RN, BSN, CNOR; Pat Sweeney, RN, BSN, CNOR; Stefanie Tyrer,
RN, BSN, CNOR; Kelli Royal, RN, BSN, CNOR; Diana Suarez, RN, CNOR; Michelle Lever,
RN, BSN, CNOR, RN-BC; Sandra Ehlers, RN, CPN, CNOR; Gabrielle Johnson, RN;
Cindy Hedrick, RN; and Tiffany Walters-Wilson, RN, BSN, CPN

Medication Administration Safety
Danette Hicks, RN, CPN; Danielle Delozier, RN, BSN, CPN; Yua Cha, RN; Amy Mahaffie,
RN, BSN; Natalie Masters, RN, BSN, CPN; Brooke Kibby; Rita Mulleedy, RN, CPN;
Kara Wolf, RN; and Stacy Parks, RNC, CPN

Improve Communication Between Health Care Professionals in the Neonatal Intensive
Care Unit Using SBAR
Dena Hubbard, MD; Jodi Jackson, MD; Michael Sheehan, MD; Martha Goodwin, RN,
MSN, NNP-BC; Amy Sweeten, RN, BSN, CCRN; Janet. Klein, RNC-NIC, BSN; Mary Kay
Leick-Rude, RNC, MSN, PCNS; Brandy Huitt, RN, BSN, CCRN; Rosemary Sayer, RNC,
BSN; Ginny Boos, RN, BSN, CPHQ; Erin Keith-Chancy, RN, BSN, CCRN; Lynn Howard,
RN, BSN, CCRN; and Betsi Anderson, RN, BSN, CPHQ

Which Cases Cause Moral Distress in the NICU? Factors Associated with Patient
Referral to a Collaborative Care Round
Cameron Swinton, MD; John Lantos, MD; Ginny Boos, RN, BSN, CPHQ;
and Felix Okah, MD

Rainbow Communication
Alyson Shore, RN, CPN; Marlon Butler; Robyn Johnson; Marlene Duncan; Kelsey
Crouse, RN, BSN; Angela Calhoun, RN; Penny Bopp, RN; and Cindy Williams, RN, CPN

Lawnmower Safety Nurse Driven Campaign
Linda Martin RN, BSN, CPAN; Lauren Richard RN, BSN; Colleen Vitztum RN, MSN,
CCNS, RNFA, OCNS-C; Kate Glatt RN, BSN, CPAN; Jessica Salazar; Kevin Latz, MD;
and Dan Ostlie, MD
Nursing Satisfaction Survey

According to the Federation of Nurses and Health Professionals, nurses most often cite the following components as critical to their work environment:

**Manager Support  Peer Support  Unit Support  Workload**

These components, along with Intent to Stay are measures in the Individual Workload Perception Scale – Revised (IWPS-R). An overall Nursing Satisfaction score is obtained by totaling the five subscales in the survey. Children’s Mercy has used this validated survey annually since 2002.

The IWPS-R is a 29 item Likert based scale, with higher scores reflecting a more positive result. The framework for the IWPS-R is Maslow’s Hierarchy of Needs. Individuals are first motivated by their lower level physiological needs followed by their higher order professional needs. The IWPS-R is based on the idea that the lower physiological needs of the nurse needs to be met first in order for the nurse to progress to the higher level of needs of nursing, i.e. autonomy, multi-disciplinary collaboration.

Administration of the annual survey at Children’s Mercy is done online via Survey Monkey™. In 2009, 775 direct care nurses completed the survey which is a 55 percent participation rate. The results for all years are demonstrated on the graph below.
When comparing the results of Children’s Mercy to the national dataset, Children’s Mercy consistently scores above the national mean. The national dataset contains results from both adult and pediatric hospitals. The following graph illustrates the aggregate results of Children’s Mercy against other pediatric hospitals in the national dataset.

Nursing leadership at Children’s Mercy acts on the results of the annual IWPS-R testing by providing feedback to the nursing section leaders and the individual unit managers. Targeted interventions are then implemented on units based on the results of the individualized reports given to the unit managers. This process allows for units to focus on improvements specific to their unit with the intent to increase the satisfaction of their nurses which will ultimately improve the quality of patient care and patient satisfaction.


Children’s Mercy Hospitals and Clinics consistently scores above the national mean
Nursing Specialty Certifications

**Biofeedback Certification Institute of America**
Paula Grayson, Lisa Hill, Eleanor Welchert

**Certified Acute Care Pediatric Nurse Practitioner**
Lora Bear, Kathryn Chojnacki, Jennifer Geheb, Barbara Haney, Linda Hussey, Heather Jones, Deborah Kapitan, Lisa Laddish, Megan Lynch, Ann Mattison, Deolores McKee, Kelly Miller, Catherine Onka, Kimberely Radford, Diane Rash, Stacy Reynolds, Edith Roderick, Gina Weddle, Stephanie Wilson, Donna Wyly

**Certified Ambulatory Perianesthesia Nurse**
Lynette Burrows, Joyce Cline, Tara Fitzpatrick, Evelyn Grist, Kelly Hodges, Julanne Seefeldt, Kellie Westhoff

**Certified Asthma Educator**
Pamela Ryan, Diane Selvey, Kristen Suszek-Williams

**Certified Board of Infection Control**
Cindy Olson-Burgess, Elizabeth Monsees, Yolanda Ballam
Certified Clinical Research Coordinator
Gina Calarco, Susan Flack, Cheri Gauldin, Ann Harris, Lois Hester, Talita Hill, Donna Horner, Linda Hussey, Kathy Johnson, Terri Luetjen, Jennifer Marshall, Ann Mehrhof, Georgann Meredith, Jami Penny, Shirlee Rusk, Candy Schmoll, Lori Shank, Derek Shroyer, Christine Smith, Debra Taylor, Susan Teasley, Jaylene Weigel, SueEllen Weigel, Gloria Womelduff, Krista Wright

Certified Clinical Research Professional
Linda Andre, Julia Starr

Certified Clinical Transplant Coordinator
Brenda Brewer, Vicki Fioravanti, Felicia Long

Certified Dermatology Nurse
Deborah Beyer, Kelly Lynch
Nursing Specialty Certifications

**Certified Diabetes Educator**
Goldie Benz, Mary Berquist, Diana Burnett, Melissa Cernech, Amanda Fridlington, Mary Hall, Ronald Hoyler, Glee Peters, Jillian Richard, SueEllen Weigel, Laura Beth Woodford

**Certified Dialysis Nurse**
Janelle Jennings, Lorene Pinkley

**Certified Emergency Nurse**
Ron Fay, Laura Lett, Carrie Lewis, Jason Robertson

**Certified Exercise Specialist**
Susan Hunter

**Certified Flight Registered Nurse**
Russ Pryor, Eric Smith
Certified National Operating Room Nurse
Kimberly Alvarez, Mark Besinger, Kathryn Blundell, Kathy Bradley, Kimberly Bulloc, 
Julie Bustamante, Marieth Columbo, Julie Crookshank, Alaina Cunningham, 
David Deines, Pamela Dennis, Gail Dustman, Sandra Ehlers, Kimberly Eyer, Sylvia Fendler, 
Amy Gordee, Julie Gunter, Kristina Handley, Melissa Harber, Marcy Harden-Preston, 
Nancy Huppe, Megan Jackson, Melissa Jones, Mary Kanatzer, Bonnie Kangaas, 
Robin Keene, Amber Kling, Cynthia Kohlman, Meredith Kopp, Amber La Voi, Michelle Lever, 
Joyce McCollum, Regina McDonald, Karen McFarland, Jodie Meyer, Barbara Mueller, 
Elizabeth Nasche, Marci Neely, Stacy Neighbors, Kelli Royal, Denise Ryan, Stephanie 
Sandelich, Stacy Schmidtlein, Laura Scott, Jeri Sidden, Megan Sloan, Sharla Splittgerber, 
Amy Stillman, Diana Suarez, Mary Sweeney, Marianne Truman, Stefanie Tyrer, 
Colleen Vitztum, Lisa Wagenknecht, Amy Williams, Sabrina Yasso, Anne Young 

Nurses throughout the organization are committed to providing the highest caliber of care to all they encounter
Nursing Specialty Certifications

Certified Nephrology Nurse
Danielle Basham, Brenda Brewer, Kelly Farris, Diana Hurley, Linda Jones, Tasha King, Catherine Knight, Amy Nau, Julia Starr

Throughout nursing, the word “care” is at the center of nearly everything we do
Certified Nurse Executive
Paula Blizzard, Devin Bowers, Shirley Clesson, Marty Fairchild, Janet Franzen, Kelly Manking, Patricia Messmer, Cheryl Powers, Georgia Stephens, Chung Mai Tseng

Certified Nurse Executive, Advanced
Karen Cox, Cheri Hunt, Lynn Parsons

Certified Occupational Health Nurse
Debra Quirarte, Deborah Rivera

Certified Pediatric Emergency Nurse
Danielle Antes, Patrice Guthrie, Phillip Lee, Dixie Norris, Patricia Phillips, Jason Robertson, Hannah Rosenberger, Janet Smith, Bradley Winfrey
Nursing Specialty Certifications

Certified Pediatric Nurse
Lisa Adams, Meghan Adams, Mary Allinder, Amy Altegott, Katherine Anderson, Tracy Anderson, Brenda Anderson-Bell, Marian Ascheman, Kristi Aufderheide, Deborah Ayers

Kathleen Bailey, Angela Baker, Lisa Baker, Carlye Bakian, Catherine Bandelirer, Marilyn Banks, Josephine Barba, Amanda Barber, Stacie Barber, Pam Barham, Nancy Barncord, Michelle Barnett, Lindsay Barrow, Sandra Bartsch, Danielle Basham, Shelli Baum, Bryan Beaven, Megan Bedwell, Caylin Beebe, Michelle Beisly, Kaye Bell, Joan Benso, Goldie Benz, Mary Berquist, Jennifer Bever, Sharon Blevins, Catherine Bockenfield, Betsy Boehner, Pamela Bolton, Andrea Bond, Amy Boren, Lori Bosserman, Mary Bowen, Cheryl Boyd, Scotti Brackett, Jill Braune, Kelly Bray, Karen Brennan, Suzanne Brewer, Mary Booker, Monica Brooks, Jacqueline Brown, Janice Brown, Jessica Brunsman, Julie Buck, Jayne Burns, Michele Burns, Sarah Burr, Cheri Burroughs-Scanlon

Mary Calcarca, Francine Campbell, Susanne Campisano, Aaron Cantrell, Paula Capel, Elizabeth Carlson, Teri Carpenter, Linda Carriker, Nichole Carroll, Bobbie Carter, Andrea Carver, Melissa Cernech, Joanne Chastain, Gayla Cheadle, Samantha Chesnut, Victoria Clagett, Brooke Clark, Patricia Clay, Jamee Clemons, Nicolette Clifford, Jennifer Clifton, Terri Clifton, Diane Cobler, Elizabeth Coffer, Kristin Collins, Kristyn Colon, Tonia Collins, Jaime Contreras, Susan Cornish, Debra Cosseboom, Karla Couch, Lena Cox, Michaela Cronkhite, Janna Crowley, Jean Crumrine-Brauer, Charleen Cunningham, Deanna Curran

Megan Davis, Pamela Davis, Danielle Delozier, Melissa Denning, Katherine Denton, Margaret Dewitt, Cully Dey, Barbara Dibiasi, Mary Dietrich, Cierra Dillard, Julie Dishman, Lanie Dolinar, Krystina Dollman, Meagan Dortlon, Jamie Douglas, Kelly Douglas, Merna Dowler, Charlotte Doyle, Stacy Doyle, Lisa Dryer, Jowana Dye, Janet Dykes, Clint Dziadosz

Gail Echerd, Adrienne Edmonds, Sandra Ehlers, Mindy Eldridge, Noelle Endsley, Scott England, Brooke Enz, Nichole Enneking, Melissa Erpelding, Jon Ann Espense, Jana Etherton-Still

Donna Faucheux, Noren Felich, Tegan Feuerborn, Amy Findlay, Erin Finkeldei, Eve Finley, Carolyn Forrest, Dawn Foster, Cynthia Fowler, Autumn Fox, Lisa Fox, Annie Frazier, Wendy Freeman, Stacey Frisbie, Shana Fromholz, Amy Frost, Rachel Fry, Shanon Fucik, Julia Fugate, Deanna Fugitt, Jennifer Fulk


Amy Haefele, Connie Haney, Melissa Harber, Marcy Harden-Preston, Erin Hardee, Ashley Harding, Alanna Harr, Diana Harrel, Jamie Hart, Mandi Hartlof, Jill Hatfield, Susie Hatten, Angela Helgemo, Susanne Helms, Joanne Henley, Kerry Hennessy-Davidson, Pamela Hensley, Lindsey Herrick, Cara Hicks, Jeanne Henning, Danette Hicks, Elizabeth Hinkle, Tammy Hitt, Kristie Hobbs, Kelly Hodges, Tamara Hoepner, Allison Hoffman, Elizabeth Hoffman, Kimberly Hoffman, Lori Holcomb, Tanis Holdeman, Tiffanie Holland, Amanda Hopkins, Catherine Hopkins, Deborah Hudson, Gayla Huffman, Jennifer Hultgren, Brittney Hunter, Cynthia Hutchings

Wendy Jahner, Leslie Jakobe, Kristen Jarvis, Kimberly Jenkins, Kelly Jensen, Sheila Jimenez, Ann Johannes, Catherine Johnson, Elaine Johnson, Jodie Johnson, Kelly Johnson, Jenna Johnston, Heather Jones, Kara Jones, Kelly Jones, Melanie Jones, Rebecca Jones, Stephanie Jones, Robin Jordan, Julie Jost, Allison Juneau
Amanda Kane, Sarah Keady, Lisa Keeter, Jill Kelley, Jennifer Kindred, Marilyn Kirn, Jennifer Kirwan, Angela Kneisly, Lindsey Koebel, Meredith Kopp, Lou Ellen Kosar, Laura Kozlowski, Stephen Kraly, Jill Kreiling, Lori Kubicki, Trisha Kuhlman

Tina Lane, Amy Latimer, Amy Lawlor, Debra Layson, Julia Leamon, Sarah Lefebvre, Laura Lehenbauer, Susan Leick, Aimee Lenhausen, Jennifer Leonard, Merianne Lero, Carrie Lewis, Cynthia Lewis, Tammy Lightner, Cortni Lind, Monica Lindsey, Sachia Logan, Donna Lucas, Trudi Luiken, Kelly Lynch, Megan Lynch

Rosanne Madrid, Jill Mady, Teresa Malaun, Kelly Malstrom, Michelle Martin, Natalie Masters, Joan Maxwell, Marcia May, Tera McBride, Rebecca McCall, Sherry McCart, Audrey McCullough, Julie McDonald, Briann McDowell, Kmie McEachran, Tracy McEnaney, Megan McGown, Patti McGrannahan, Melissa McGraw, Pamela McKee, Maria McMahon, Alisha McPhail, Cheryl Melton, Kathleen Menown, Ashley Meyer, Michelle Meyer, Heather Miles, Jayla Miller, Joleene Miller, Linda Miller, Lindsay Miller, Lori Miller, Rebecca Miller, Linda Mills, Melissa Mitchell, Venise Mobley, Erica Monaco, Jayna Monical, Sarah Monteer, Brandy Moody, Tina Moore, Katherine Moran, China Mortell, Shelley Mueller, Rita Mulleedy, Erryn Murphy, Carletta Murray
Nursing Specialty Certifications

Certified Pediatric Nurse Continued
Amy Nau, Sofia Navarro, Deneane Neathery, Janette Nebel, Tracie Newell, Cassandra Nicholson, Pamela Nickerson, Dixie Norris, Elizabeth North, Rebecca Nunnally, Jana Nye

Dena Oertle, Donnita O’Guin-Spicker, Holly O’Hare, Linda Olson, Maria Olson, Donna O’Malley, Beth Orrick, Janet O’Rear

Marcy Page, Jolene Palmer, Jolynn Parker, Stacy Parks, Sarah Patton, Kathleen Parle, Rebecca Paulsen, Elicia Payne, Lana Payton, Teresa Pemberton, Kimberly Perimn, Rolanda Peterson, Diane Petrie, Patricia Phillips, Mary Ploehn, Erin Polak, Camie Pontius, Michelle Pope, Deanna Porter, Catherine Pribyl, Anita Priefert, Amy Pulliam, Malisa Putnam

Jennifer Rademacher, Allison Raetz, Kelli Rafol, Amy Ramsey, Kristin Ray, Emily Reavey, Lindsay Reed, Theresa Reed, Teresa Reese, Patricia Rehg, Mary Beth Reid, Teresa Reine, Michelle Renner, Lisa Rheuark, Kimberly Ries, Amy Robinson, Katherine Roepke, Jamie Rogers, Beth Roher, Michele Rooney, Michele Rusch

Iris Salyer, Heather Sambol, Linda Sandridge, Amy Sanford, Kathy Sarna, Michelle Schaal, Linda Schieber, Jessica Schirmer, Jana Schlosser, Roberta Schomburg, Kathyrn Schramm, James Scooggan, Debra Scott, Hope Scott, Melissa Scudero Tara Seals, Ashley Sedlqzad, Monica Sells, Joyce Sexton, Lori Shank, Rox-Ann Shaughnessy, Laura Shinn, Kristin Shocklee, Allyson Shore, Jodi Shroba, Laura Shroyer, Kerry Shutt, Laura Sifers, Bridgette Silvers, Patricia Simmons, Priscilla Singer, Lindsay Sizemore, Karen Sluder, Amber Smith, Brian Smith, Kristen Smith, Kristine Smith, Suzanna Smith, Marty Snyder, Janet Sollazzo, Ellen Southall, Catherine Spears, Christina Spears, Haley Spellerberg, Tonja Spencer, Kristyn Spiller, Julie St. John, Regina Stanke, Robin Starr, Sharon Stimate, Jessica Stockhorst, Tina Stoll, Julia Streed, Donna Stroud, Elizabeth Stueve, Joanna Stusse, Dolores Suenram, Kristan Summers, Laura Sutherland, Nancy Sveom, Mary Svoboda, Christine Symes

Nancy Tait, Deborah Tanking, Jessica Tanner, Aisha Tate, Debra Taylor, Lelani Taylor, Myrna Taylor, Kristina Terrill, Jill Thomas, Vicki Taylor, Bonnie Tecza, Stefani Thomason, Brenda Thompson, Jeri Thompson, Lynne Thomson, Brandi Tinney, Erin Todd, Laura Toms, Michelle Toppass, Mary Torre, Lena Towler, Millie Tringale-Murray, Noreen Turek, Carrie Tyner

Megan Ubben, Aimee Uher, Brandi Ury

Joanna Van Noy, Angela Vanderpool, Kathleen Vandiver, Hillary VanSlyke, Joann Vergas, Holly Vaughn, Jill Vickers

Danielle Wakefield, Mara Wallace, Michelle Walters, Diane Walter, Sarah Wareham, Heather Wasserkrug, Mandy Watson, Curtis Weber, Adrienne Weeks, Jaylene Weigel, Kathi Welch, Tangela Welch, Courtney Wellman, Kellie Westhoff, Andrea White, Mary White, Susan Widener, Jan Wiebe, Angela Wiedner, Andrea Wignall, Johanna Wiley, Deana Wilhoite, Angela Williams, Cynthia Williams, Elishua Williams, Jennifer Williams, Katherine Williams, Kim Williams, Lechelle Williams, Maria Williams, Rebecca Williams, Trisha Williams, Kimberly Wilson, Laura Wilson, Jodie Winfrey, Nicole Winsor, Stacy Wood, Laura Beth Woodford, Jennifer Wooster, Ashley Wrecke

Rebecca Yord, Samantha Young

Katie Zander, Kimberly Zieno
Certified Pediatric Nurse Practitioner

Nursing Specialty Certifications

Certified Pediatric Nurse Practitioner
Certified Pediatric Oncology Nurse

Certified Post-Anesthesia Nurse
Tonia Best, Kelley Chapman, Melissa Everhart, Kathleen Glatt, Rachel Greening, Brenda Hankins, Deann Hoard, Armistice Holcomb, Shannon Kellogg, Kristen Kerwin, Cynthia Knoelke, Sarah Lovejoy, Linda Martin, Tricia McDowell, Kelly McKenzie, Barbara Roberts, Christine Salzman, Margaret Schultz, A. Laurel Short, Cheryl Smith, Kristine Smith, Janice Trauernicht, Melanie Yourdon, Sarah Zink
Nursing Specialty Certifications

Certified Professional in Health Care Quality
Betsi Anderson, Ginny Boos, Jennifer Hainey, Kathleen Hulse, Carol Kemper

Certified Professional in Utilization Review
Pamela King

Certified Radiology Nurse
Brenda Boots, Deborah Jaklevic, Kaylene Wiley

Certified Registered Nurse Anesthestists
Dorothy Berry

Certified Registered Nurse | Med/Surg
Ami Cook

Certified Registered Nurse | Neonatal

Certified Registered Nurse | Pain Management Nurse
Lynn Anson, Deborah Jaklevic, Janice Poull

CRN/RN–BC
Certified Registered Nurse | Pediatrics
Kathy Kellerman

Certified Registered Nurse | Telephone Triage
Sylvia Denny, Janet Dykes, Donna Flamez, Carol Genilo, Patricia Hopkins, Anthony Infranca, Linda Root, Lisa Ruffini, Shirley Shanley, Kristen Suszek-Williams, Brenda Taylor, Juliann Taylor

Certified Registered Nurse | Infusion
Marty Snyder, Chung Mai Tseng

Certified Registered Nurse | Professional Development
Angela Knackstedt, Patricia Messmer, Katherine Mick, Patricia Thon

Certified Sexual Abuse Nurse Examiner
Whitney Conard, Tina Gimbert, Nicole Hiller, Kelly Hodges, Tammy Lightner, Lisa Moran, Catherine Spears, Sharon Stimatze, Tammie Wingert

Certified Wound, Ostomy and Continence Nurse
Traci Atzenweiler, Jeanne Henning, Kathleen Kump

Clinical Nurse Specialist
Kerri Cusachs, Jessica Rosenberger, Colleen Vitztum
Nursing Specialty Certifications

Critical Care Registered Nurse
Jacquelin Ashbaugh, Abbie Backes, Kathlyn Baharaeen, Susette Ball, Cynthia Barton, Lacey Bergerhofer, Kathryn Boles, Phyllis Bredehoft, Stephanie Carter, Jessica Charbonneau, Christine Claeys, Rebecca Coppage, Margo Cox, Angela Cunningham, Kari Davidson, Carrie Dickerman, Paula Edrington, Lisa Ell, Scott England, Sally Fagan, Hannah Ford, Valerie Froelich, Sarah Gerard, Maria Ginger-Wiley, Barbara Gordon, Carla Gorman, Julie Harris, Stacey Harter, Mary Hensley, Shekinah Hensley, Lynn Howard, Cynthia Hubbard, Amber Hughes-Schalk, Brandy Hultt, Mary Hunter, Nicole Hutcheson, Melissa Jackson, Megan Jensen, Lindsay Jessee, Ann Johannes, Gayla Johnston, Erin Keith-Chancy, Tyler Kell, Lisa Laddish, Beth Lang, Michelle Lautt, Fannie Ludewig, Marilyn Maddox, Brian Martin, Dina Massengill, Emily McFadden, Kathleen McGlinn, Mary Michael, Linda Moenkoff, Sara Mosbacher, Karen Murray, Jessica Nachtsheim, Debra Newton, Linzi O’Laughlin, Johanna Orrick, Lana Parrish, Stacy Pennington, Janice Phelps, Amy Pierce, Russ Pryor, Allison Purvis, Laurie Ray, Cynthia Rice, Mary Ann Riesco, Lynne Rigdon, Olettha Riley, Jason Robertson, Marla Row, Kelly Scannell, Deborah Schwartzkopf, Jillian Scott, Kristen Scott, Jacquelin Shellhorn, Sheri Shiddell, Kelli Siebel, Rebecca Sindel, Charlotte Smardo, Eric Smith, Hillary Smith, Katie Stangler, Melissa Storms, Amy Sweeten, Julie Taylor, Sara Torrez, Margery Turner, Michelle Waddell, Morgan Waller, Tangela Welch, Julia White, Karen Widdis, Trisha Williams, Sara Winkle
Family Nurse Practitioner
Rachel Bartel, Joy Bartholomew, Goldie Benz, Lori Blake, Brooke Clark, Gretchen Curtis, Mary Dexter, Mary Donnelly, Amie Gibler, Diana Graves, Julie Hamlin, Tanis Holdeman, Susan Hunter, Amanda Johnston, Kacie Kaufman, Vicki Keck, Kathleen Kump, Julie Martin, Tracy McEnaney, Pamela Orr, Beth Orrick, Erin Polak, Jillian Richar, Nancy Shreve, Stephani Stancil, Kimberly Tennissen, Nancy Terwilliger, Mandy Thompson, Theresa Torres, Kathryn Yeldell

International Board Certified Lactation Consultants
Kay Dehart, Helen Huff, Anne Mercer, Elizabeth Schirk, Jackie Tryon
Nursing Specialty Certifications

**Neonatal Nurse Practitioner**

**Neonatal Pediatric Transport**
Amy Dieckmann, Lisa Ell, Pamela Grimes, Jennifer Shoemaker, Kerry Shutt, Patricia Pretti, Kristy Reynolds, Chris Seaton-McNabb

CFRN/C–NPT
Pediatric Clinical Nurse Specialist
Robin Bruch, Cathy Burks, Cathy Cartwright, Heather Curry, Pamela Finn, Kristina Foster, Mary Kay Leick-Rude, Kathleen O’Grady

Registered Nurse Certified
Katie Davis, Mary DeMasi, Scott England, Donna Flamez, Martha Goodwin, Stephanie Hellebusch, Stacey Howell, K. M. Hulett, Kerry Kohrs, Jennifer Kurasz, Delores McKee, Catherine Onka, Diane Pfeifer, Rebecca Sindel

Registered Nurse First Assistant
Kathryn Blundell, Pamela Dennis, Gail Dustman, Kimberly Eyer, Kristina Handley, Melissa Harber, Amber La Voi, Stacy Neighbors, Denise Ryan, Stephanie Sandelich, Colleen Vitztum

Safe Care Network Provider
Kathryn Yeldell

Orthopedic Nurse Certification
Martha Auten-Carter, Heather Barnett, Gale Norris, Angela Vanderpool, Colleen Vitztum, Linda Williams, Donna Wyly
Nursing Scholarships

Ina Calkins Scholarship
Kristen L. Baum, Care Assistant, Plastic Surgery Clinic
Tara M. Billings, Nurse Technician, 4 Henson
Andrea R. Bond, RN, BSN, CPN, Staff Nurse II, 6 Henson
Betsy A. Dearing, RN, Nursing Supervisor
Danielle Delozier, RN, BSN, CPN, Staff Nurse, Children’s Mercy South, Inpatient Unit
Lisa D. Dryer, RN, CPN, Staff Nurse, Sedation
Stephanie N. Finley, Assistant Perfusionist, Cardiac Surgery Clinic
Valerie M. Flick, RN, BSN, Critical Care Staff Nurse, Intensive Care Nursery
Kathleen L. Hulse, RN, BSN, CPHQ, Assistant Director, Ambulatory Nursing Services
Carolyn S. Jensen, RN, MSN, Co-Nurse Manager, Pediatric Intensive Care Unit
Catherine E. Johnson, RN, BSN, CPN, Staff Nurse, 3 Henson
Katherine J. Kellerman, RN, BSN, CPN, Unit Based Education Coordinator, 3 Henson
Tasha W. King, RN, CNN, Scheduler, Hematology/Oncology Clinic
Mary E. Langston, RN, BSN, Critical Care Staff Nurse, Intensive Care Nursery
Carrie Miner, RN, BSN, Nursing Supervisor
Donna M. O’Malley, RN, MSN, CPN, Business and Academic Manager, Emergency Division
Tara S. Padilla, Nurse Technician, 4 Sutherland
Amy N. Bush, Nurse Technician, Float Pool
Wendy D. Cantrell, Technician, Emergency Room
Rachel S. Carter, RN, BSN, Staff Nurse, Children’s Mercy South, Inpatient Unit
Adrienne M. Platt, RN, MSN, CPNP, Nurse Practitioner, Endocrinology
Janice R. Poull, RN, CRN, C, Staff Nurse II, Sedation
Jeffrey Reed, Supervisor, Security
Deborah M. Schwartzkopf, RN, BSN, CCRN, Unit Based Education Coordinator, Intensive Care Nursery
Holly T. Stetler, RN, BSN, Critical Care Staff Nurse, Intensive Care Nursery
Karen M. Widdis, RN, CCRN, CPN, Critical Care Staff Nurse, Pediatric Intensive Care Unit
Shawsie Branton Scholarship
Shana L. Fromholtz, RN, BSN, CPN, Staff Nurse, 3 Henson
Stacy L. Parks, RN, CPN, Nurse Manager, Children's Mercy South, Inpatient Unit
Kristen L. Sayers, RNC-NIC, BSN, Critical Care Charge Nurse, Intensive Care Nursery
Katy N. Stithem, Care Assistant, Ambulatory Services
Michael S. Sullivan, RN, BSN, Ambulatory Nurse Manager, Children's Mercy Northland Specialty Clinic

Jennifer Collins Scholarship
Christal R. Carpenter, Perfusion Assistant, Cardiac Surgery Clinic

Dean Cowles Scholarship
Shemineh Adib, Assistant Perfusionist, Cardiovascular Surgery
Amy M. Allen, RN, Staff Nurse, Children’s Mercy Northland Urgent Care
Karen M. Beaudet, RN, BSN, Critical Care Staff Nurse, Intensive Care Nursery
Goldie A. Benz, RN, BSN, CDE, Diabetes Nurse Educator, Endocrinology
Brenda Boots, RN, BSN, CRN, Charge Nurse II, Sedation
Sarah M. Burr, RN, BSN, Staff Nurse, Recovery Room/SDS

Bonnie Curtis Galeazzi Scholarship
Ashley T. Fase, Care Assistant, Children's Mercy South Urgent Care
Peter P. May, LPN, Critical Care LPN, Emergency Department
Nursing Scholarships

Dee Lyons Scholarship
Tammy S. Lightner, RN, BSN, CPN, SANE, Nurse Manager, Vascular Access
Patricia A. Phillips, RN, BSN, CPSTCC, CPN, CPEN, Staff Nurse II, Emergency Department

Michael Joseph Meers Scholarship
Sarah N. Correll, Nurse Technician, 5 Sutherland
Marina A. Kulish, Care Assistant, 5 Sutherland

Daniel Miller Scholarship
Maria D. Ginger-Wiley, RN, CCRN, Co-Nurse Manager, Pediatric Intensive Care Unit
Angela Tendick, RN, BSN, Nursing Program Coordinator, Gastroenterology
Linda K. White, RN, Nurse Clinician, Pediatric Advanced Comfort Care Team

Retention Committee Scholarship
Stephanie K. Brightman, Technician, Dialysis
Shandra L. Fuerst, Care Assistant II, Float Pool
Alexis B. Kraly, Nurse Technician, Float Pool
Susan F. Widener, RN, BSN, CPN, Co-Nurse Manager, 6 Henson
Judy Vellucci Scholarship

Ashlynn K. Sowers, RN, BSN, Critical Care Staff Nurse, Intensive Care Nursery

Mr. and Mrs. Gordon Wells Scholarship

Jolynn D. Parker, RN, CPN, Ambulatory Nurse Manager, Pediatric Care Center
Jill L. Vickers, RN, BSN, CPN, Unit Based Education Coordinator, 2 Henson
Angela L. Wiedner, RN, BSN, CPN, Critical Care Staff Nurse, Emergency Department - Wound Care Clinic

Nancy Whalen Scholarship

Debbie C. Ayers, RN, CPN, Staff Nurse II, 2 Henson
Amy C. Belton, Care Assistant, 4 Henson
Alyse J. Bredemeier, Student, William Jewell College
Katie L. Elkins, Care Assistant II, 4 Sutherland
Lisa S. Johnson, RN, Charge Nurse, Recovery Room/SDS

The Dee Lyons Nursing Research Scholars Grant Program

“Nurses’ Perceptions of Issues Surrounding Unaccompanied Children”

Cristine A. Roberts, RN, PhD
Devin Bowers, RN, MSN
<table>
<thead>
<tr>
<th>Name</th>
<th>Degree</th>
<th>Institution</th>
</tr>
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<tbody>
<tr>
<td>Lauren Archer</td>
<td>Associate Degree in Nursing</td>
<td>Penn Valley Community College</td>
</tr>
<tr>
<td>Rachel Baldwin</td>
<td>Associate Degree in Nursing</td>
<td>Penn Valley Community College</td>
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<tr>
<td>Amanda Becerra</td>
<td>Associate Degree in Nursing</td>
<td>Neosho County Community College</td>
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<tr>
<td>Michelle Benschoter</td>
<td>Associate Degree in Nursing</td>
<td>Neosho County Community College</td>
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<tr>
<td>Diane Bond</td>
<td>Bachelor of Science in Nursing</td>
<td>University of Phoenix</td>
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<tr>
<td>Teresa Bontrager</td>
<td>Associate Degree in Nursing</td>
<td>Johnson County Community College</td>
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<tr>
<td>Eva Briscoe</td>
<td>Bachelor of Science in Nursing</td>
<td>Graceland University</td>
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<td>Lisa Broce</td>
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<td>Daniel Connery</td>
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<tr>
<td>Sarah Czarev</td>
<td>Bachelor of Science in Nursing</td>
<td>Missouri Western State University</td>
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<tr>
<td>Amanda Daniel</td>
<td>Bachelor of Science in Nursing</td>
<td>Avila University</td>
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<tr>
<td>Amy Diggs</td>
<td>Bachelor of Science in Nursing</td>
<td>University of Missouri—Kansas City</td>
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<td>Nicole Eldridge</td>
<td>Associate Degree in Nursing</td>
<td>Penn Valley Community College</td>
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<td>Jim Fasenmyer</td>
<td>Bachelor of Science in Nursing</td>
<td>MidAmerica Nazarene University</td>
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<tr>
<td>Julie French</td>
<td>Bachelor of Science in Nursing</td>
<td>University of Central Missouri</td>
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<td>Tracie Gardner</td>
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<td>Grace Grutter</td>
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<td>Rosalia Gutierrez</td>
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<td>University of St. Mary</td>
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<td>Jessica Hammer</td>
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<td>Research College of Nursing</td>
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<td>Sherry Hicks</td>
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<td>Lori Hillman</td>
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<td>Park University</td>
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<tr>
<td>Jessica Hammer</td>
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<td>Research College of Nursing</td>
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<td>Katy Johnson</td>
<td>Associate Degree in Nursing</td>
<td>Penn Valley Community College</td>
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<tr>
<td>Janet Klein</td>
<td>Bachelor of Science in Nursing</td>
<td>University of Missouri—Kansas City</td>
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<tr>
<td>Lynsey Lawson</td>
<td>Bachelor of Science in Nursing</td>
<td>St. Luke’s College of Nursing</td>
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<tr>
<td>Jesse Merino</td>
<td>Associate Degree in Nursing</td>
<td>Penn Valley Community College</td>
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<tr>
<td>Christy Methner</td>
<td>Associate Degree in Nursing</td>
<td>Penn Valley Community College</td>
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<tr>
<td>Jessica Montgomery</td>
<td>Bachelor of Science in Nursing</td>
<td>University of Missouri—Kansas City</td>
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<tr>
<td>Sheila Niemeyer</td>
<td>Bachelor of Science in Nursing</td>
<td>Research College of Nursing</td>
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<td>Susi Palazzolo</td>
<td>Bachelor of Science in Nursing</td>
<td>William Jewell College</td>
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<td>Stephanie Rhodes</td>
<td>Bachelor of Science in Nursing</td>
<td>Baker University</td>
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<tr>
<td>Tracie Rimmer</td>
<td>Bachelor of Science in Nursing</td>
<td>St. Luke’s College of Nursing</td>
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<tr>
<td>Rosemary Sayer</td>
<td>Bachelor of Science in Nursing</td>
<td>University of Missouri—Kansas City</td>
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<td>Sarah See</td>
<td>Associate Degree in Nursing</td>
<td>Johnson County Community College</td>
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<tr>
<td>Carissa Shearer</td>
<td>Bachelor of Science in Nursing</td>
<td>University of Central Missouri</td>
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<tr>
<td>Allie Staples</td>
<td>Associate Degree in Nursing</td>
<td>Penn Valley Community College</td>
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<tr>
<td>Abi Sutton</td>
<td>Bachelor of Science in Nursing</td>
<td>University of Missouri—Kansas City</td>
</tr>
<tr>
<td>Amy Sweeten</td>
<td>Bachelor of Science in Nursing</td>
<td>University of Missouri—Kansas City</td>
</tr>
</tbody>
</table>
Nursing Degrees

Laura Toms, RN, BSN, CPN
Bachelor of Science in Nursing
Chamberlin College of Nursing

Ashley Tungett, RN, BSN
Bachelor of Science in Nursing
Avila University

Caroline Urbanczyk, RN
Associate Degree in Nursing
Park University

Leejae Wansing, RN
Associate Degree in Nursing
Penn Valley Community College

Lacey Whisenant, RN, BSN
Bachelor of Science in Nursing
University of Kansas

Advance Degrees

Cynthia Barchers, RN, MSN, MBA
Master of Science in Nursing
Master of Business Administration
University of Mary

Heather Barnett, RN, MSN, CPNP, ONC
Master of Science in Nursing
University of Missouri-Columbia

Jamee Clemens, RN, MSN, CPNP, CPN
Master of Science in Nursing
University of Missouri-Kansas City

Mary Donnelly, RN, MSN, FNP-BC
Master of Science in Nursing
University of Kansas

Lori Erickson, RN, MSN, CPNP
Master of Science in Nursing
University of Missouri-Kansas City

Amanda Fridlington, RN, DNP
Doctorate of Nursing Practice
University of Iowa

Courtney Grafton, RN, MSN, CPN
Master of Science in Nursing
University of Missouri-Kansas City

Ann Harris, RN, MBA, CCRC
Master of Business Administration
Mid America Nazarene University

Carolyn Jensen, RN, MSN, MBA
Master of Science in Nursing
Master of Business Administration
University of Mary

Carol Kemper, RN, PhD
Doctor of Philosophy in Nursing
University of Kansas

Marilyn Maddox, RN, MSN, MBA, CCRC, RN-BC
Master of Science in Nursing
Master of Business Administration
University of Mary

Laurie Ray, RN, MSN
Master of Science in Nursing
University of Central Missouri

Shawna Ricks, RN, MSN
Master of Science in Nursing
University of Kansas

Amber Smith, RN, MSN, CPNP
Master of Science in Nursing
University of Missouri—Kansas City

Angela Vanderpool, RN, MSN, CPNP, ONC
Master of Science in Nursing
University of Missouri-Columbia
Evidence Based Practice Scholars Program

Historically, Children’s Mercy Hospitals and Clinics used medical, nursing, and allied health team members to review, analyze, and synthesize current literature to support the development of Clinical Practice Guidelines. Utilizing this model, these teams were found to have different skill levels related to literature analysis. Consequently, a few team members either assumed responsibility for the literature analysis or partnered with less skilled team members to teach them about literature analysis, resulting in a delay in Clinical Practice Guideline production and implementation. To proactively address this knowledge gap, the Evidence Based Practice Collaborative, an interdisciplinary group comprised of physicians, nurses, and allied health professionals, developed the Evidence Based Practice Scholars Program.

Evidence Based Practice Scholars Program is based on two of the five Evidence Based Practice tenets set forth by Oxford’s Centre of Evidence Based Medicine: Asking a Clinical Answerable Question and Analyzing the Literature. Applicants to the program must obtain managerial support to attend the initial instructional sessions and commit to eight hours each month of literature analysis.

Using the Critical Appraisal Skills Programme tools, three Evidence Based Practice Masters, Jacqueline Bartlett, MSN, MBA/HCM; Dr. Y. Raymond Chan; and Nancy Allen, MS, RD, LD, CNSC, teach the scholars how to appraise diagnostic test studies, randomized controlled trials, and systematic review articles. While appraising the different article types, research methods and statistical principles are reviewed. Didactic and interactive teaching strategies are employed. Under the direction of the Collaborative, and upon completion of the instructional sessions, the scholars analyze and synthesize literature for Clinical Practice Guideline teams as well as their own departments.

Six scholars were accepted into the initial Evidence Based Practice Scholars Program—three nurses and three allied health staff. With the knowledge these individuals have obtained from participating in this program, they are now able to provide support at the point of care and are essential in supporting Children’s Mercy’s role in translating health care knowledge into health care practice.

The scholars meet two times a month for three hours at a time to read, analyze and synthesize the literature. The program commitment is a year in length and a new group begins every September.

One of the scholar nurses, Christina Gutierrez, RN, recently approached her nurse manager wanting to provide fundamental literature appraisal education for the nurses in her department. Christina is taking the Evidence Based Practice initiative to the individuals who can make a difference in care—the staff nurses. Christina has been sharing her proposed educational content with the scholars to garner their ideas and feedback. Christina’s training sessions will be this June.

Utilizing the skills acquired through the Evidence Based Practice Scholars Program, the scholars are translating literature into practice to support providers and improve health care delivery for our patients and families.
Translating literature into practice to improve health care delivery for our patients and families

2009 Evidence Based Practice Scholars

Elizabeth Carlson, RN, MS, CPN, Katherine Collum, RN, BSN, Dawn Edwards, RRT, Megan Gripka, MT(ASCP)SM, Christina Gutierrez, RN, CPN, Kelly Trowbridge, LMSW, LCSW
ADVANCE

After two years of existence, the ADVANCE Program continues to show steady growth and ongoing success. The program rewards RNs for the contributions they make not only to their clinical practice, but to their professional practice as well. RNs are expanding their professional commitment through organizational committee membership and mentoring opportunities. Through involvement in evidence based practice and research, RNs are taking a vested interest in increasing nursing knowledge. The impact of ADVANCE has gone beyond the four walls of the organization, reaching the greater nursing community through publications, presentations and community service.

In 2009, Children’s Mercy’s nurses were awarded $1,350,000 dollars through the ADVANCE Program.

RN II

Alicia Adams, Kyla Alsman, Ayne Amare, Deborah Amaro, Brenda Anderson-Bell, Danielle Antes, Ann Appleyard, Lisa Aranda, April Assee, Leandra Awad

Jeanette Baez, Angela Baker, Amanda Barber, Brooke Barnes, Michelle Barnett, Robin Barr, Lindsay Barrow, Raymond Battrell, Erik Bayer, Karen Beaudet, Bryan Beaven, Marissa Beidelschies, Wendy Bennett, Kara Berge, Lauren Besse, Tonia Best, Deborah Beyer, Lindsay Billinger, Sarah Birkenholz, Pamela Bolton, Lyndsey Borton, Aimee Boudreaux, Scotti Brackett, Tiffany Bradbury, Shelly Brantner, Karen Brennan, Lisa Brigandi, Jessica Brunsmans, Sarah Burr, Julie Bustamante

Elizabeth Carey, Lisa Carmony, Nichole Carroll, Bobbie Carter, Andrea Carver, Melissa Cernech, Yua Cha, Jessica Charbonneau, Brian Cline, Diane Cobler, Elizabeth Cofer, Doris Coleman, Stephanie Collop, Maribeth Colombo, Jaimie Contreras, Amy Cook, Becky Cook, Christine Cook, Ann Cooper, Katie Cox, Miriam Crandall, Casandra Crow, Alaina Cunningham, Kerri Cusachs,

Pat Dalton, Stephanie Daniels, Lindsay Davis, Pam Davis, Christin Dealy, Jennifer Deever, Phil Delaughter, Sylvia Denny, Kimberly Dickerson, Lanie Dolinar, Megan Dorton, Victoria Driscoll, Kristi Dye

Amy Easter, Rebekah Ebert, Justine Edwards, Amy Eidson, Christina Elliott, Elizabeth Emerson

Megan Fehrenbacher, Laura Feld, Amy Findlay, Erin Finkeldei, Heather Finley, Valerie Finley, Pamela Flack, Kathy Fletcher, Valerie Flick, Sarah Freund, Carly Frewin

Kelly Galloway, Tracy Geier, Stacia Ghafoori, Amanda Giffen, Shelby Gill, Mary Gilroy, Tina Gimbirt, Holly Godshall, Kristina Goin, Suzanne Gough, Cheryl Grace, Michele Graebner, Courtney Grafton, Jolene Granfors, Lisa Green, Shannon Green, Dawn Guerra, Patrice Guthrie

Aubrey Hale, Amy Hansen, Diane Hardesty, Jamie Hart, Jill Hatfield, Kianna Hauschilt, Sally Hayson, Marilyn Hedges, Cindy Hedrick, Elizabeth Hinkle, Kelly Hodges, Tamara Hoepner Lori Holcomb, Lisa Holden, Barkly Hoover, Stephanie Hopfinger, Amanda Hopkins, Kathy Hortonstine, Shanda Hoss, Deanna Huffman, Gayla Huffman, Cathleen Hughes, Brittnay Hunter, Nicole Hutcheson, Nicole Ingolia-Hale

Mary Ireland

Kim Jenkins, Lindsay Jessee, Catherine Johnson, Lisa Johnson, Mary Johnson, Jenna Johnston, Kara Jones, Melissa Jones, Tamla Jones, Robin Jordan, Lindsey Jowett, Jacqueline Julian
Kathryn Kaeding, Jessica Keeler, Monica Keith, Charla Kelley, Jill Kelley, Shannon Kellogg, Haley Kendall, Sara Kilbride, Tracy Kipper, Theresa Kirkpatrick, Jennifer Kirwan, Michelle Knifong, Shari Knoth, Meredith Kopp, Blair Kopper, Laura Kozlowski, Noreen Kraus, Lori Kubicki, Jennifer Kurasz

Megan Lacy, Mary Langston, Michelle Lautt, Angela Lee, Sarah Lefebvre, Jessica Leon, Darla Levine, Ashley Lewis, Nakita Lewis, Patricia Light, Kristi Lindsay, Corey Long, Jessica Lower, Donna Lucas, Rhonda Luster,

Bernadette Maddock, Beth Maney, Rachel Maney, Kimberly Marriott, Melissa Martin, Michelle Martin, Rachel Martin, Susan Martin, Maria Martinez, Daniel Marx, Jayna Mattila, Marcia May, Tera McBride, Rebecca McCall, Holly McFarland, Katie McGlinn, Aja McLemore, Angelique McMenemey, Alisha McPhail, Traci Meeds, Mary Michael, Rebecca Miller, Linda Mills, Melissa Mitchell, Deborah Moil, Brandy Moody, Kristen Moon, Kristen Moon, Mary Ellen Mullin, Emily Murdock, Erryn Murphy, Sarah Murray

Janene Nalivaiko, Sofia Navarro, Janette Nebel, Emily Nelson, Tracie Newell, Rachel Newport, Erin Newton, Jessica Nichols, Cortney Niedringhaus, Mary Norkus, Elizabeth North, Jennifer Novak, Rebecca Nunnally

Jill O’Dell, Linzi O’Laughlin, Pamela O’Neal, Corrine O’Neill, Ashley Orwick, Pam Otterstedt

Rebecca Palmer, Christine Palomba, Veronica Parker, Sarah Pettengill, KrisAnn Phillips, Camie Pontius, Connie Potts, Cindy Powers

Amy Ramsey, Lindsay Reed, Elizabeth Reese, Teresa Reese, Mary Beth Reid, Teresa Reilly, Jennifer Reno, Lauren Richard, Ellen Richards, Denise Riebau, Melissa Ritter, Alicia Roberson, Manda Robinson, Katy Roepke, Nicole Rose, Hannah Rosenberger, Jessica Rosenberger, Pamela Ross, BreAnne Ruhland, Jennifer Rzeszut

Catherine San Pablo, Lynette Schaller, Jennifer Schlotzhauer, Stacy Schmidtlein, Mary Schnack, Kalee Schooley, Laura Scott, Nicole Sears, Shirley Shanley, Jackie Shellhorn, Andrea Sherman, Priscilla Singer

Janet Smith, Lauren Smith, Patricia Smith, Teressa Smith, Noelle Soliday, Sharla Splittgerber, Kelly Stamps, Emma Stark, Amy Stillman, Katie Stimac, Sharon Stimatze, Liann Stogsdill, Ashley Stoneking, Carla Strobach, Elizabeth Stueve, Tember Stumpenhaus, Joanna Stusse, Maggie Sullivan

Megan Tajchman, Lisa Tarbell, Molly Terhune, Marlys Thedinger, Shelley Thomas, Carmen Tracy

Claire Ulowetz

Holly Vaughn, Melanie Wade, Amber Walker, Deena Wallace, Michele Walters, Tiffany Walters-Wilson, Jennifer Weigel, Laurie Wells, Misty Whisenhunt, Mary White, Megan White, Andrea Wignall, Johanna Wiley, Kim Williams, Maria Williams, Trisha Williams, Yvonne Wilson, Jennifer Winchester, Amanda Woldruff, Marie Woltering, Stacey Wood, Tracy Woodman, Stefanie Wright

Jessica Young

The impact of ADVANCE has gone beyond the four walls of the organization, reaching the greater nursing community
ADVANCE

RN III

Katherine Anderson, Tracy Anderson, Jane Ascheman, Linda Atchison, Kristi Aufderheide, Deborah Ayers

Abbie Backes, Phyllis Baer, Kathy Baharaeeen, Kathleen Bailey, Lisa Baker, Cathy Bandelier, Marilyn Banks, Heather Barnett, Cindy Barton, Shellie Baum, Joan Benson, Amy Berry, Mark Besinger, Sharon Blevins, Kathryn Boles, Andrea Bond, Kelly Bray, Phyllis Bredehoft, Monica Brooks, Jacqueline Brown, Kim Bulloc, Jayne Burns

Mary Calcara, Francine Campbell, Susanne Campisano, Paula Capel, Teri Carpenter, Linda Carrker, Martha Carter, Stephanie Carter, Kelley Chapman, Samantha Chesnut, Christine Claeys, Joyce Cline, Kristin Collins, Candace Coward, Margo Cox, Michaela Cronkhite, Deanna Curran,

Kari Davidson, Megan Davis, Danielle Delozier, Amy Diggs, Julie Dishman, Lisa Dryer, Jodi Dye, Janet Dykes

Adrienne Edmonds, Sandy Ehlers, Lisa Ell, Georgianna Ely, Noelle Endsley, Sarah English, Brooke Enz, Jon Ann Espounge, Melissa Everhart

Evelyn Fehrenbacher, Beth Feldhacker, Sylvia Fendler, Brecklyn Findley, Tara Fitzpatrick, Hannah Ford, Autumn Fox, Wendy Freeman, Shana Fromholtz, Deanna Fugitt

Chris Gassen, Carol Lynn Genilo, Rebecca Gerke, Dorothy Gerst, Amanda Gilges, Sunny Gillen, Barbara Gordon, Rachel Greening, Evelyn Grist, Denise Grogan, Christina Gutierrez

Brenda Hankins, Ashley Harding, Mary Hensley, Angela Henfiford, Danette Hicks, Tammy Hitt, DeAnn Hoard, Allison Hoffman, Elizabeth Hoffman, Tiffanie Holland, Kara Hoolehan, Catherine Hopkins, Patricia Hopkins, Stacey Howell, Cynthia Hubbard, Amber Hughes-Schalk, Mary Hunter, Nancy Huppe, Cynthia Hutchings

Megan Jackson, Melissa Jackson, Wendy Jahner, Kristen Jarvis, Sheila Jimenez, Ann Johannes, Gayla Johnston, Kelly Jones, Stephanie Jones, Jen Joplin, Julie Jost, Allison Juneau

Sarah Keady, Erin Keith-Chaney, Kristin Ke, Marilyn Kim, Amber Kling, Cynthia Knoelke, Lindsey Koebel, Cynthia Kohlman, Anne Kuhl, Trisha Kuhlman, Theresa Lady

Beth Lang, Amy Latimer, Amy Lawlor, Aimee Lenhausen, Laura Lett, Michelle Lever, Cynthia Lewis, Susie Loehr, Sachia Logan, Trudi Luiken,

Jill Mady, Joyce McColllum, Regina McDonald, Briann McDowell, Emily McFadden, Karen McFarland, Megan McGown, Kelly McKenzie, Maria McMahon, Jamee McNally, Leslie Meador, Jodie Meyer, Michelle Meyer, Lindsey Miller, Erica Monaco, Tina Moore, Jan Morgan, China Mortell, Sara Mosbacher, Carletta Murray, Karen Murray
Libby Nasche, Debra Newton, Kim Nicholson, Dixie Norris, Jana Nye,
Dena Oertle, Jennifer O’Hara, Linda Olson,
Marcy Page, Elicia Payne, Lana Payton, Emily Pearson, Teresa Pemberton, Kimberly Periman, Rolanda Peterson, Carla Phillips, Patty Phillips, Elizabeth Picone-Combs, Mary Ann Ploehn, Catherine Pribyl, Anita Priefert, Allison Purvis,
Kristin Ray, Emily Reavey, Patricia Rehg, Kristy Reynolds, Lisa Rheuark, Oletha Riley, Kristy Ritz, Barbara Roberts, Amy Robinson, Linda Root, Marla Row, Kellie Royal
Christine Salzman, Amy Sanford, Kelly Scannell, Linda Schieber, Roberta Schomburg, Margaret Schultz, Amy Scott, Debra Scott, Hope Scott, Jill Scott, Kristan Scott, Ashley Sediqzad, Lori Shank, Rox-ann Shaughnessy, Laurel Short, Derek Shroyer, Jerri Sidden, Kelli Siebel, Laura Sifers, Bridgette Silvers, Patricia Simmons, Rebecca Sindel, Mary Slatten, Megan Sloan, Charlotte Smardo, Brian Smith, Cheryl Smith, Catherine Spears, Haley Spellerberg, Julie St John, Jayla Stevens, Amy Stillman, Tina Stoll, Donna Stroud, Diana Suarez, Dolores Sueram, Kristan Summers, Kristen Suszek-Williams, Laura Sutherland, Nancy Sveom, Mary Sweeney
Brenda Taylor, Debra Taylor, Julie Taylor, Myrna Taylor, Stefani Thomason, Brenda Thompson, Jeri Thompson, Michelle Toppass, Lena Towler, Janice Trauernicht, Marianne Truman, Jackie Tryon, Noreen Turek, Jamie Turk, Mandi Turner, Carrie Tyner,
Megan Ubben, Aimee Uher
Joanna Van Noy, Hillary VanSlyke,
Michelle Waddell, Lisa Wagenknecht, Mara Wallace, Wendy Wantland, Sarah Wareham, Kellie Westhoff, Andrea White, Dianne Wilderson, Kaylene Wiley, Deana Wilhoite, Katherine Williams, Linda Williams, Laura Wilson, Jodi Winfrey, Tammie Wingert, Jennifer Wooster,
Sabrina Yasso, Rebecca Yord, Samantha Young, Melanie Yourdon
RN IV
Lynn Anson, Jacqueline Ashbaugh, Michelle Beisly, Brenda Boots, Mary Brooker, Jean Crumrine-Brauer, Mary Czuczejko, Scott England, Sarah Gebhards, Kathleen Glatt, Julie Gunter, Marcy Harden-Preston, Julie Harris, Armi Holcomb, Kelly Johnson, Robin Keene, Patricia Kellert, Julia Leamon, Dina Massengill, Audrey McCullough, Heather Miles, Lori Miller, Linda Moenkoff, Holly O’Hare, Lana Parrish, Stacy Pennington, Janice Poull, Lynee Rigdon, Julanne Seefeldt, Lindsay Sizemore, Amy Sloan, Robin Starr, Irma Stillwell, Amy Williams, Anne Young
RN V
Danielle Basham, Teresa Brophy, Angela Vanderpool, Rachael Clark
Professional Organizations

Linda Andre
Member of the Society of Clinical Research Professionals

Lynn Anson
Member of the Greater Kansas City Chapter of the American Society for Pain Management Nursing

Joy Bartholomew
Member of the Childrens’ Oncology Group (COG) Nursing Steering Committee, Co-chair for COG Clinical Trials, and COG task force chair

Erik Bayer
Member of the American Nurses’ Association

Catherine Black
President Elect of the Greater Kansas City Chapter of the National Association of Pediatric Nurse Practitioners and Member of Sigma Theta Tau International.

Paula Blizzard
Member of the Missouri Nurses’ Association, the American Nurses’ Association, Sigma Theta Tau International, American Organization of Nurse Executives, and Missouri Organization of Nurse Leaders

Ginny Boos
Member of the American Nurses’ Association and Sigma Theta Tau International

Cathy Cartwright
President of the American Association of Neuroscience Nurses and Member of the Society of Pediatric Nurses

Christine Claeyss
Member of the American Association of Critical-Care Nurses

Shirley Clesson
Member of Sigma Theta Tau International

Whitney Conard
Member of the Emergency Nurses Association

Karen Cox
American College of Healthcare Executives, AcademyHealth Advancing Research, Policy and Practice, American Academy of Nursing, Academy for Healthcare Improvement, Academy for Health Services Research and Health Policy, American Organization of Nurse Executives, American Nurses Association, Missouri Nurses Association, Midwest Nursing Research Society, National League of Nursing, Robert Wood Johnson Executive Nurse Leadership Alumni Association, Society of Pediatric Nurses, Sigma Theta Tau International – Lambda Phi Chapter

Jean Crumrine-Brauer
Member of the Society of Pediatric Nurses

Deanna (DeDe) Curran
Member of the American Association of Critical-Care Nurses

Heather Curry
Board Member of the Greater Kansas City Chapter of the Society of Pediatric Nurses, Content Expert of the American Nurses Credentialing Center, Member of Sigma Theta Tau International and the Kansas State Nurses Association (KSNA)

Kay DeHart
Secretary for the Greater Kansas City Lactation Consultants Association

Danielle DeLozier
Member of the National Association of Pediatric Nurse Practitioners

Carrie Dickerman
Member of the American Association of Critical-Care Nurses

Charlotte Doyle
Member of the Society of Pediatric Nurses
Deborah R. Edwards
Member of the National Association of Pediatric Nurse Practitioners

Scott England
Member of the American Association of Critical-Care Nurses

Marty Fairchild
Member of the Association of Pediatric Gastroenterology and Nutrition Nurses

Paula Grayson
Member of the Association for Applied Psychophysiology and Biofeedback

Kristina Handley
Member of the Association of periOperative Registered Nurses

Barb Haney
Extracorporeal Life Support Organization Logistics and Education Committee Member and Excellence in Life Support Award Review Committee Member.

Melissa Harber
Scholarship Chairperson and Community Service Committee Member for the Greater Kansas City Chapter of the Association of periOperative Registered Nurses

Ann Harris
Member of the Association of Clinical Research Professionals

Diana Healy
Member of the National Association of Pediatric Nurse Practitioners and Association of Pediatric Hematology-Oncology Nurses

Jeanne Henning
Pediatric Nurse Reviewer for the creation of the Pediatric Ostomy Care-Best Practices for Clinicians through the Wound, Ostomy, and Continence Nurses Organization

Lois Hester
Member of the Association of Clinical Research Professionals and the Pediatric Endocrine Nursing Society

Kara Hoolehan
Member of the Association of Pediatric Hematology-Oncology Nurses

Kathy Hulse
Professional Development Committee Member for the Missouri Organization of Nurse Leaders

Cheri Hunt
District 2 Representative and Membership Committee Chair for the Missouri Organization of Nurse Leader and Member of the American Nurses’ Association, American Organization of Nurse Executives, Kansas City Area Nurse Executives, Missouri League for Nursing, Sigma Theta Tau International, and the Society of Pediatric Nurses

Susan Hunter
Member of the National Association of Pediatric Nurse Practitioners, the American Nurses’ Association and Sigma Theta tau International.

Linda Hussey
President of the Greater Kansas City chapter of the National Association of Pediatric Nurse Practitioners

Judy Kauffman
Nursing Working Group Member of the National Hemophilia Foundation

Angela Knackstedt
Program Chair and Planning Committee Member for the Greater Kansas City Chapter of the Society of Pediatric Nurses and Member of the National Nursing Staff Development Organization—Heart of America Chapter

Meredith Kopp
Member of the Association of periOperative Registered Nurses
Professional Organizations

Deborah Largo-Mesley
Committee Member for the Maternal and Child Health Coalition

Amy Latimer
Member of the Society of Pediatric Nurses and Sigma Theta Tau International

Beth Lyman
Board of Directors Member of the American Society for Parenteral and Enteral Nutrition

Jennifer Marshall
Member of the Heartland Association of Research Professionals

Linda Martin
Member of the American Society of Perianesthesia Nursing’s National Clinical Practice Committee and Nursing Education Provider Committee

Christine McHenry
Chapter President of the Greater Kansas City Chapter of the Association of Pediatric Hematology-Oncology Nurses

Kathleen Menown
Member of the National Association of Pediatric Nurse Practitioners and Sigma Theta Tau International

Patricia Messmer
Treasurer of the American Nurses Foundation

Rita Mulleedy
Member of the Society of Pediatric Nursing

Rachel Nadon
Member of the National Association of Transplant Coordinators and the International Transplant Nurses Society

Julie O’Neill
Professional Education Planning Committee Member for the National Kidney Foundation

Kelly O’Neill
Member of the Association of Pediatric Hematology-Oncology Nurses

Rebecca Paulsen
Member of the American Nurses’ Association, American Organization of Nurse Executives, Sigma Theta Tau International, Missouri Organization of Nurse Leaders, and the Kansas State Nurses’ Association

Patricia Pretti
Member of the National Oncology Nursing Society

Kristy Reynolds
Coorresponding Secretary for the Greater Kansas City Chapter of the Association of Pediatric Hematology-Oncology Nurses

Deborah Rivera
Executive Secretary to the Association of Occupational Health Professionals in Health Care

Deborah Rivera
Executive Secretary to the Association of Occupational Health Professionals in Health Care

Jessica Schirmer
Member of the Pediatric Endocrine Nursing Society
Amy Scott
Recording Secretary for the Greater Kansas City Chapter of the Association of Pediatric Hematology-Oncology Nurses

Jodi Shroba
Member of the National Association of Pediatric Nurse Practitioners (NAPNAP)

Jennifer Shoemaker
Member of the Air and Surface Transport Nurses Association

Mary Slatten
Vice President for the Greater Kansas City Chapter of the Association of Pediatric Hematology-Oncology Nurses

Amber Smith
Member of the National Association of Pediatric Nurse Practitioners (NAPNAP), Society of Pediatric Nursing and Sigma Theta Tau International

Janis Smith
Advisory Group Representative for Hospital Nursing for the Pediatric Nursing Invitational Forum, Nursing Working Group and People and Organizations Working Group Member for the American Medical Informatics Association, Member of the Missouri Organization of Nurse Leaders and Sigma Theta Tau International

Teressa Smith
Member of the Association of Pediatric Hematology-Oncology Nurses

Robin Starr
Member of the Emergency Nursing Association

Scott Sullivan
Vice President for the Missouri Nurses’ Association District 18, PAC Committee Member for the Missouri Nurses’ Association, and Member of the American Academy of Ambulatory Care Nursing

Susan Teasley
Member of the Midwest Nursing Research Association and the Association of Clinical Research Professionals

Lynne Thomson
Member of Sigma Theta Tau International

Kerri Wade
Member of the National Association of Pediatric Nurse Practitioners and the Special Interest Group on Childhood Obesity

Cynthia Williams
Member of the Society of Pediatric Nurses, Society of Pediatric Surgical Nurses, and Missouri Organization of Nurse Leaders

Linda Williams
Member of the Association of periOperative Registered Nurses and the National Association of Orthopedic Nurses
Senior Nursing Leadership Team

Shown left to right:

Lynn Parsons, RN, MS, PNP, NEA-BC, Director of Professional Practice

Janis Smith, RN, DNP,
Director of Patient Care Services Clinical Information Systems

Mary Ann Riesco, RN, MSN, CCRN,
Director of Critical Care Services

Cheri Hunt, RN, MHA, NEA-BC,
Vice President for Nursing/Chief Nursing Officer

Susan Mecklenburg, RN, MHA,
Director of Surgical Services

Rebecca Paulsen, RN, MSN, CPN,
Director of Medical/Surgical Services

Betty Boyd, RN,
Director of Ambulatory Services

(Not shown: Georgia Stephens, RN, BSN, NE-BC,
Director of Emergency Nursing Services)
Promotions

**Joan Benson, RN, CPN**
Joan graduated with an Associate’s Degree in Nursing from Johnson County Community College in 1991. After graduation, she began working at Children’s Mercy Hospitals and Clinics in the Intensive Care Nursery. In 1992, she moved to Wisconsin and worked in the Intensive Care Nursery and Mother/Baby at Waukesha Memorial Hospital until 1995 when she returned to Children’s Mercy Hospitals and Clinics and the Intensive Care Nursery. She has also worked in the Neonatal Intensive Care Unit at Overland Park Regional Medical Center in Overland Park, KS. In 2003, Joan transferred to Children’s Mercy South and worked as an Ambulatory Nurse in the Orthopaedic Clinic. In 2007, she transferred to the Orthopaedic Clinic at the downtown campus. Joan served as as a Charge Nurse in the Orthopaedic Clinic until August 2009, when she assumed the role of Nurse Manager. Joan is currently pursuing a Bachelors Degree in Nursing from the University of Kansas Medical Center.

**Suzanne Brewer, RN, BSN, CPN**
After graduating with a Bachelor of Science in Nursing from Rockhurst College/Research College of Nursing in 1999, Suzanne began her nursing career in pediatric primary care as a staff nurse at Pediatric Associates in Kansas City, MO, for five years. In 2004, Suzanne began working for Children’s Mercy Hospitals and Clinics in the Inpatient Float Pool as a staff nurse. In October of 2004, she moved into a staff nurse role in the GI and Liver Care Center. She remained in this position until she became the Nursing Program Coordinator for the Abdominal Pain Clinic within the GI Section. Suzanne became the Ambulatory Nurse Manager for the GI and Liver Care Center in July 2009.

**Julie Crookshank, RN, CNOR**
Julie graduated from Mary Lanning School of Nursing in Hastings, Nebraska and began her career at Children’s Mercy Hospitals and Clinics in 1987. Julie is a member of the Association of periOperative Registered Nurses and holds certification as a Certified Nurse Operating Room. Julie was recently promoted to an Assistant Nurse Manager position in the Operating Room.
Melanie Foltz, RN, BSN, RLC  
Melanie graduated with a Bachelor of Science in Nursing from the University of Kansas Medical Center in 1999. After graduation, she worked at the University of Kansas Hospital as a Labor and Delivery nurse, and was promoted to Nurse Manager of the Mother/Baby Unit and Full Term Nursery in 2005. Melanie moved to Overland Park Regional Medical Center in 2007 to become the Director of Labor and Delivery, Antepartum, and Perinatal Services. In 2009, Melanie joined Children’s Mercy Hospitals and Clinics to work as the Director of Maternal/Fetal Nursing Services. Melanie is pursuing her Master of Science in Nursing from the University of Phoenix, with an anticipated completion of December 2010.

Ann Harris, RN, BSN, MBA, CCRC  
Ann began working at Children’s Mercy Hospitals and Clinics in 2000 as a staff nurse in the Inpatient Float Pool following graduation from Avila University with a Bachelor of Science in Nursing. Ann became a charge nurse in 2002 and remained working in the float pool, concentrating in the critical care areas. She also worked PRN as a night shift Nursing Supervisor until 2007, when she left to become the Advanced Clinical Trial Coordinator for Clinical Pharmacology and Medical Pharmacology in Pediatric Research. Ann graduated with her Master of Business Administration from MidAmerica Nazarene University in 2009. At this time, she was promoted to Clinical Operations Manager Il- Research and Regulatory Affairs with oversight for Personalized Pediatrics, Experimental Therapeutics in Pediatric Cancer Program, Clinical Pharmacology and Medical Toxicology, and the Individualized Pediatric Therapeutics Clinic.

Joe Infranca, RNC-TNP, BSN  
Joe graduated with a Bachelor of Science in Nursing from Research College of Nursing/Rockhurst College in Kansas City in 1990. After graduation, he began working in Adult Critical and Emergency Care; spending his summers working as a camp nurse. Joe joined the Contact Center at Children’s Mercy Hospitals and Clinics as a staff nurse in 1998. He became the Contact Center Weekend Charge Nurse in 2000 and Contact Center Clinical Information Specialist in 2002. In 2006, he returned the roles of staff nurse and charge nurse before becoming the Contact Center Assistant Nurse Manager in 2009.
Mary Kanatzar, RN, BSN, CNOR

Mary graduated from Avila College with a Bachelor of Science in Nursing in 1978. During the first eight years of her nursing career, Mary worked in seven different hospital Operating Rooms due to her husband’s job. Mary was very excited to find her home at Children’s Mercy Hospital Operating Room in 1985. Mary worked with Dr. Thomas Holder, scrubbing both General Surgery and Cardiac Surgery. Following Dr. Holder’s retirement in 1993, Mary continued to scrub General Surgery and began scrubbing Liver transplants as well. In September 2000, she assumed the role of Charge Nurse at Children’s Mercy South Operating Room and assisted Materials Management in ordering Operating Room equipment and supplies, all while still being an active member of the Transplant scrub team. Mary was promoted to Assistant Manager of the Operating Room in December 2008.

Diane Selvey, RN, BSN, AE-C

Diane graduated from Illinois Central College and worked in several private physician’s offices before returning to college at Southern IL University – Edwardsville to complete her Bachelor of Science of Nursing. She spent a brief time at St. Louis Children’s Hospital as a medical-surgical staff nurse before a transfer brought her family to the Kansas City area. She started at Children’s Mercy Hospitals and Clinics in March of 1993 as a PRN float in the ambulatory area. In 1998, she accepted a position in the Allergy/Asthma/Immunology Clinic and was later promoted to charge nurse in 2005. Diane achieved national certification as an Asthma Educator in 2006. She was promoted to Ambulatory Nurse Manager in August 2009.
Scott Sullivan, RN, MSN, MHA
Scott initially began collegiate studies in Biology and Athletic Training before deciding to pursue a career in nursing. He attended William Jewell College in Liberty, MO, and graduated in 2000. The beginning of his career at Children’s Mercy Hospitals and Clinics was in 1996 as a care assistant on 5 North. Scott remained on 5 North/2 Henson and progressively worked as a care assistant, nurse technician, and finally in a staff nurse role. Scott left nursing from 2004-2007 to follow other interests, but rejoined the profession in the summer of 2007 to help begin a new nursing program in Overland Park. In May of 2008, Scott returned to Children’s Mercy as the Ambulatory Nurse Manager of the Specialty Clinics at Children’s Mercy Northland. Completion of a dual MSN/MHA degree from the University of Phoenix in February of 2010 has allowed him the opportunity to be promoted to the Clinical Operations Manager at Children’s Mercy Northland.

Stefanie Tyrer, RN, BSN, CNOR
Stefanie received a Bachelors of Arts in Communications from the University of Kansas in 1991 and worked at Sprint before pursuing a career in nursing. Stefanie graduated with a Bachelors of Science in Nursing from the University of Kansas in 1998. She began working at Children’s Mercy Hospitals and Clinics directly after graduation as a staff nurse in the Operating Room. Stefanie had the privilege of doing her Professional Practicum during her senior year in the OR at Children’s Mercy and was excited to join such a wonderful department and institution. She became a member of the Neurosurgery/Plastics/Craniofacial scrub team in 2001. She became a charge nurse for the OR in 2005 and was then promoted to the role of an Assistant Nurse Manager in March of 2009.

Brad Winfrey
Brad graduated with an Associates Degree in Nursing from Johnson County Community College and started his nursing career at Children’s Mercy Hospitals and Clinics in 1989. Brad has worked in both the Emergency Department and Transport in a variety of positions, including Nurse Educator for the Emergency Department. Brad is currently pursuing a Bachelor of Arts in Health Care Management from Ottawa University. Brad was promoted to Assistant Nurse Manager of the Emergency Department in September of 2009.
Nurse Legacy Award

The Nurse Legacy Award was established in 2009 by the Nursing Recruitment and Retention Committee. This award is designed to honor Children’s Mercy Nurses for the significant contributions they have made to the profession of nursing and to the lives of the patients, families and co-workers they have touched. Both current and retired nurses who have committed 25 years or more of service to Children’s Mercy Hospitals and Clinics are eligible for this award. Awardees are elected by the Nursing Recruitment and Retention Committee based on the following criteria:

- **Provide compassionate care for patients and families**
- **Act as a Role Model for other health care professionals**
- **Promote positive working relationships within and outside nursing**
- **Contribute to the community** (programs, projects, volunteering, etc)

Betty Boyd, RN, Director of Ambulatory Nursing Services, was recognized as the inaugural awardee of the Nurse Legacy Award with a surprise presentation during Nurses Week at the 2009 Clinical Excellence Awards ceremony.

Betty was introduced to nursing at Children’s Mercy in the fall of 1964 as a nursing student at the Independence Avenue location. After graduation from Trinity Lutheran School of Nursing in 1965, Betty began her 40-plus year career as a Children’s Mercy nurse.

Her tenure at Children’s Mercy has allowed Betty to play a vital role in many of the transitions in patient care. Beginning as a staff nurse in the Emergency Department, Betty has served in a variety of leadership positions, including her current position as Director of Ambulatory Services.

She assisted with the Emergency Department move from the location on Independence Avenue to the new location, which included an expansion to 24/7 services.

As the Outpatient Supervisor in 1979, Betty initiated schedule changes that improved access for our patient’s and families.

With Betty’s guidance as Department Manager, the Emergency Department served the greater need of the community by treating adult patients injured in the Hyatt Regency Walkway collapse.

After listening to families and community physicians, Betty was instrumental to help establish outreach clinics within the community, making our care more accessible for children and families.

In her current role as Director of Ambulatory Nursing Services, Betty continues to advocate for the needs of both our patients and our employees. As the needs and services required to provide the highest caliber of care continue to grow, Betty is at the table to evaluate and implement what will best serve our patients and their families.

Excerpts from Betty’s Award Nominations further validate her role as a true Legacy within Children’s Mercy:

“Betty has devoted her life to Children’s Mercy; it’s a part of her family.”

“Betty is always sharing what Children’s Mercy has to offer, not only to families and patients, but employees, students, physicians and donors.”

“Betty listens, encourages and advises us all with a wealth of knowledge that serves the staff and the community we serve.”

“It’s because of Betty’s vision, dedication and vast knowledge that she is able to successfully guide Children’s Mercy through uncharted territory.”

Betty’s commitment to Children’s Mercy is unsurpassed, making her the perfect recipient for the inaugural presentation of the Children’s Mercy Nurse Legacy Award.

**Congratulations Betty on this well-deserved honor!**
The DAISY Award for Extraordinary Nurses

The DAISY (Diseases Attacking the Immune System) Foundation was formed by Mark and Bonnie Barnes in January 2000, in memory of their son J. Patrick Barnes who died at age 33 of complications from Idiopathic Thrombocytopenic Purpura (ITP).

Those that met Pat were touched by his positive spirit, his sense of humor and his desire to help others in anyway he could. Pat was known for reaching out to comfort, to mentor and to share his phenomenally positive outlook on life despite his ongoing battle with Hodgkin’s Disease. The DAISY Foundation was established to keep this very spirit alive and flourishing.

The DAISY Award for Extraordinary Nurses was created to recognize the super-human work nurses do every day, to fund research to improve treatment and ultimately cure ITP and related illnesses, to assist and inform people with ITP and to encourage bone marrow and blood drives since the treatment of ITP can require so many. Since inception, The DAISY Foundation has recognized more than 5000 nurses in over 500 health care organizations.

The DAISY Award was introduced to Children’s Mercy in September 2009. The award is presented every other month to an extraordinary nurse whose practice makes an enormous difference in the lives of patients and families and who exemplifies the kind of nurse others recognize as an outstanding role model. The DAISY Nurse provides kind, nurturing and empathetic care, utilizes nursing training and specialized skills in a competent and confident manner and acts as an advocate for patients and their families. Individuals are nominated by their nurse administrators, peers, colleagues, physicians, patients, and/or families.

Recipients of the DAISY Award receive a certificate proclaiming them an “Extraordinary Nurse,” a DAISY Award pin, and a unique hand-carved stone sculpture, entitled “A Healer’s Touch,” created by sculptors from the Shona Tribe of Zimbabwe. Nurses nominated for the DAISY Award are also recognized with a certificate and a DAISY Nomination Pin. In addition, the award winner’s department receives a banner to hang in the unit and is treated to Cinnabon® cinnamon rolls as a reminders of how truly special each team member is and the difference they make in the lives of patients and families.

September 2009 DAISY Award Recipient

Jayne Burns, RN, BSN, CPN
2 Henson Staff Nurse

September 2009 DAISY Nominees:
Jill Ariagno, RN, MSN, CPNP Orthopedic Surgery,
Jacque Ashbaugh, RN, BSN, CCRN, Intensive Care Nursery,
Jennifer Bittner, RN, BSN, Emergency Department,
Chelcia Claar, RN, BSN 3, Henson/3 West,
Scott England, RN, CPN, CCRN, Critical Care Float Pool,
Pamela Flack, RN CM, Northland Urgent Care,
Jennifer Fulk, RN, BSN, CPN CM, Home Care Infusion,
Karen Hawley, RN, Vascular Access Team,
Christy Geraghty, RN, BSN, GI Clinic,
Lisa Ruffini, RNC, BSN, Contact Center.
Georgia Stephens, RN, BSN, NE-BC Director of Emergency Nursing Services,
Dolores Suenram, RN, BSN, CPN, South Specialty Clinic,
Jill Thomas, RN, BSN, CPN, Infectious Disease Clinic.

November 2009 DAISY Award Recipient

Christy Geraghty, RN, BSN
GI Clinic

November 2009 DAISY Nominees:
Debbie Amaro, RNC-NIC Intensive Care Nursery,
Karen Askew, RN, BSN Children’s Home Care,
Megan Berge, RNC, BSN Intensive Care Nursery,
Beth Bowen, RN, CPN 3 Henson/3 West,
Christi Cassidy, LPN 2 Henson/Burn Unit,
Summer Cole, RN, BSN Intensive Care Nursery,
Megan Fehrenbacher, RN, BSN Emergency Department,
Kara Hoolehan, RN, BSN, CPON HemOnc Clinic,
Charla Kelley, RN Pediatric Intensive Care Unit,
Grace Lodes, RN, BSN 4 Sutherland Tower,
Jolene Palmer, RN, BSN, CPN Emergency Department,
Becca Yord, RN, BSN, CPN Emergency Department.
Jayne Burns, RN, BSN, CPN

“Jayne consistently goes above and beyond for her patients and their families’ everyday. She has been a nurse at Children’s Mercy Hospital since 1971. The love and devotion to her profession and the children that she cares for has shined through every shift that she has worked in her 38 year tenure. She requests for and gives love and care to our most needy children on the unit. She is a tremendous role model to our younger staff on the unit. Many of our nurses marvel at the consistent excellent psychosocial nursing care that she provides. Jayne is a tremendous patient advocate and is always looking for better ways to improve her skills to provide better care. She spends a significant portion of her time working with patients and their families and it shows in the feedback that we receive from them. I could not be more proud to nominate her for this award.”

Christy Geraghty, RN, BSN

“Christy is the Inflammatory Bowel Disease coordinator in the GI clinic. She is an outstanding and caring teacher, nurse, and friend to her large patient load. From the point of diagnosis for these children with chronic disease, to the time that they are in college and leave our clinic, she is involved with their care. Christy makes sure that they understand all facets of their disease, medication, diagnostic tests, prognosis, and how to handle acute flares. She spends countless hours getting their expensive medications and treatments covered by insurance. On her days off, she calls the clinic and e-mails about her patients.

She organizes an IBD educational symposium for families and patients every year, and she contacts speakers and sponsors for the event. She gets the clinic motivated every year for the IBD fund raiser walk, and is involved with the IBD camp for kids each summer. She is such a positive person, always sees the bright side, and never ever complains about anything. She just works to make things better. I love working with her!”

Recognizing the super-human work nurses do every day
Books | Book Chapters

Karen Cox

Karen Cox, Susan Lacey

Susan Lacey, Karen Cox

Sieloff C, Patricia Messmer

Journal Articles


Pamela Clarke, Mary Killeen, Patricia Messmer, Christina Liebold-Sieloff.

Craig Friesen, Zhiyue Lin, Jennifer Schurman, Linda Andre, Richard McCallum.

Craig Friesen, Nancy Neilan, Jennifer Schurman, Debra Taylor, Gregory Kearns, Susan Abdel-Rahman

Paula Grayson

Gary Grist

Gary Grist
Gary Grist, Whittaker CL, Merrigan KA, Fenton JE, Pallotto E, Lofland GK

Deborah Hill-Rodriquez, Patricia Messmer, Phoebe Williams, Richard Zeller, Arthur Williams, Maria Wood, Marianne Henry

Rosemary Hubble, Peggy Ward-Smith, Kathy Christenson, CJ Hutto, Rebecca Korphage, Christopher Hubble.

Carol Kemper, Diane Boyle


Marlene Kramer, Claudia Schmalenberg, Patricia Maguire, Barbara Brewer, Rebecca Burke, Linda Chmielewski, Karen Cox, Janice Kishner, Mary Krugman, Diana Meeks-Sjostrom, Mary Waldo


Jodi Shroba, Cindy Olson-Burgess, Barry Preuett, Susan Abdel-Rahman

Kristin Stegenga, Peggy Ward-Smith

Phoebe Williams, Lavonne Ridder, Robyn Setter, Adrienne Liebergen, Heather Curry, Ubolrat Piamjariyakul, Arthur Williams
Podium Presentations

Mary Behrens, Patricia Messmer

Paula Blizzard

Paula Blizzard

Devin Bowers, Jana Schlosser, Paula Blizzard

Cathy Cartwright

Cathy Cartwright

Cathy Cartwright

Cathy Cartwright

Cathy Cartwright
“What’s Wrong with My Baby’s Head?: Assessment, Treatments and Outcomes for Craniosynostosis.” American Association of Neuroscience Nurses 42nd Annual Meeting, Las Vegas, NV, March 2009.

JC Cowden, Sarah Hampl, Noreen Felich, Mary Dowd

Karen Cox

Karen Cox

Karen Cox

Paula Grayson, Elly Welchert, Lisa Hill

Gary Grist
Gary Grist

Gary Grist

Gary Grist

Gary Grist

Gary Grist

Gary Grist

Gary Grist

Sarah Hampl, Meredith Dreyer, Katie Blackburn, Kerri Wade

Barbara Haney

Barbara Haney

Barbara Haney

Rosemary Hubble, Mary Ann Riesco
“Implementation of Palliative Care in Pediatric Critical Care.” American Association of Critical Care Nurses (AACN), National Teaching Institute, New Orleans, LA, May 2009.

Cheri Hunt

Judy Kauffman
Podium Presentations

Judy Kauffman

Judy Kauffman

Beth Lyman

Beth Lyman

Marilyn Maddox, Karen Widdis

Kathleen Menown

Kathleen Menown

Patricia Messmer

Patricia Messmer

Patricia Messmer

Patricia Messmer

Patricia Messmer

Patricia Messmer

Patricia Messmer
“Receiving Grant Funding to Address New Knowledge, Innovations and Improvements.” ANCC Magnet Conference Louisville, KY, October 2009.

Patricia Messmer
“Research on Human Patient Simulation Graduate Class Technology in Health Care.” University of Miami, Miami, FL, October 2009.

Patricia Messmer

Patricia Messmer, John O’Donnell
“Rally Around the Flag with Simulation, Parts I and II.” STTI Biennial Convention, Indianapolis, IN, November 2009.
Elizabeth Monsees
“H1N1 Influenza and Infection Prevention.”

Elizabeth Monsees

Elizabeth Monsees

Brooke Oakley, Sharron Docherty, Debra Burns, Lona Roll, Verna Hendricks-Ferguson, Kristin Stegenga, Joan Haase
“Planning, Implementing and Monitoring Strategies for Recruitment of Adolescents/Young Adults into a Randomized Clinical Trial.” Oncology Nursing Society Cancer Nursing Research Conference, Orlando, FL, February 2009.

Deborah Rivera
APIC Ban the Bug Conference, Kansas City, Missouri Health Department, Kansas City, MO, October 2009.

Janis Smith, Angie Williams

Janis Smith, Angie Williams

Kristin Stegenga, Sharron Docherty, Celeste Phillips-Salimi, Molly Donovan, Verna Hendricks-Ferguson, Yvonne Barnes, Joan Haase

Kristin Stegenga, Sheri Robb, Debra Burns, Joan Haase
“Synergistic Use of Qualitative and Quantitative Approaches to Inform Behavioral Oncology Interventions.” Advances in Qualitative Methods Conference, Vancouver, Canada, October 2009.

Douglas Swanson, Elizabeth Monsees

Jennifer Swihart, Marcy Tarrants, Stephen Hilbert

Bonnie Tecza, Barbara Hauck

Kerri Wade
Poster Presentations

Betsi Anderson, Barbara Haney, Daphne Reavey, Janice Poull, Tracy Sandritter, Eugenia Pallotto

Amhed Abdelmoity, Shihui Yu, Jean-Baptiste Le Pichon, Kadry Allaboun, Gloria Womelduff, Andrea Sherman, Douglas Bittel, William Graf

Barnes, Y., Hendricks-Ferguson, V., Docherty, S., Haase, J., Oakley, B., Roll, L., Kristin Stegenga

“Molecular Genetic Analysis of Gene Expression in Tissues from Infants with Idiopathic Conotruncal Defects.” American Society of Human Genetics, Honolulu, HI, October 2009.

Ginny Boos, Carol Moore, Carol Kemper, Christine Walsh-Kelly.

Susan Burns, Jacqueline Bartlett, Paula Blizzard, Cheri Hunt

Karen Cox, Susan Lacey, Patricia Messmer, Susan Teasley, Lin Yan, Meiqiong Yan, Tomomi Kameoka, Mitsuko Fujion, Lin Chung-Hui
“Nurses’ Perception of Their Work Environment in China, Japan, Taiwan and USA.” 20th International Nursing Research Congress on Evidence-Based Practice, Vancouver, CA, July 2009.

Karen Cox, Susan Lacey, Patricia Messmer, Susan Teasley Tomomi Kameoka, Mitsuko Fujion, Lin Yan, Meiqiong Yan

Meredith Dreyer, Kerri Wade, Blackburn KS, Sarah Hampi

Victoria Driscoll, Lindsey Vaughn, Jean-Baptiste Le Pichon, Lynne Thomson, Gloria Womelduff, Amhed Abdelmoity
“Parents’ Perspective on Quality of Life Improvement in Patients with Intractable Epilepsy Receiving a Ketogenic Diet.” American Epilepsy Society Meeting (AES), Boston, MA, December 2009.

Elizabeth Edmundson, Jacqueline Barlett

Gail Ezell, Tobie O’Brien, Elena Foster, Heather Curry
Michele Fix, Patricia Messmer, Arthur Williams

Michele Fix, Patricia Messmer, Arthur Williams

Michele Fix, Patricia Messmer, Arthur Williams

Jason Fraser, Vicki Fioravanti, Pablo Aguayo, Robert Kane, James Daniel, Walter Andrews

Jason Fraser, Vicki Fioravanti, Pablo Aguayo, Robert Kane, James Daniel, Walter Andrews
“Accuracy of Measured Versus Calculated Glomerular Filtration Rates in Pediatric Patients Who Have Undergone Liver Transplantation.” Annual Meeting of the American Association for the Study of Liver Disease, Boston, MA, October 2009.

Maria Ginger-Wiley, Marilyn Maddox, Katie Stangler
“CCRN Fever Have You Caught It?” American Association of Colleges of Nursing’s (AACN) National Teaching Institute, New Orleans, LA, May 2009.

Barbara Haney, Betsi Anderson, Lisa Dryer, Kristen Sayers, Daphne Reavey, Dan Smock, Eugenia Pallotto

Chris Harrison, Mary Anne Jackson, Robyn Livingston, Cindy Olson-Burgess, Rangaraj Selvarangan

Dena Hubbard, Tracy Sandritter, Daphne Reavey, Barbara Haney, Eugenia Pallotto

Cheri Hunt
“Impacting the Quality Agenda, One Nurse, One System at a Time - Launching a Bi-State Nursing Workforce Innovation Center.” The American Organization of Nurse Executives (AONE) 42nd Annual Meeting and Exposition, San Antonio, TX, April 2009.

Cheri Hunt
“Selection and Implementation of the Quality Caring Nursing Model.” Missouri Hospital Association (MHA) 87th Annual Convention and Trade Show, Osage Beach, MO, November 2009.

Carol Kemper
“Impact of Work Unit and Organization Support on Patient Safety.” 40th Biennial Convention - Sigma Theta Tau International (STTI), Indianapolis, IN, October 2009.
Poster Presentations

**Meredith Kopp**
“Medication Safety in the Operating Room.”

**Ingrid Larson, Uttam Garg, Andrea Atherton, Laurie Smith**
“Atypical Presentation of Lysinuric Protein Intolerance in an African-American Infant.”
American Society of Human Genetics, Honolulu HI, October 2009.

**Jean-Baptiste Le Pichon, Kadry Allaboun, William Graf, Amhed Abdelmoity, Gloria Womelduff, Andrea Sherman, Douglas Bittel, Shihui Yu**
“Predictive Clinical Findings Associated with Genomic Disorders in Unexplained Primary Intellectual Disability.”
Child Neurology Society, Louisville, KY, October 2009.

**Patricia Messmer, Michele Fix, Arthur Williams**
“A. Modified HDFS Pediatric Falls Program.”
Florida Nurses Association (FNA) Convention St Petersburg, FL, September 2009.

**Patricia Messmer, Margarete Zalon, Craig Phillips**
“The American Nursing Foundation 54 years of Advancing Nursing Science.”

**Patricia Messmer, Margarete Zalon, Craig Phillips**
“Historical Study of 50+ ANF Scholars”
Florida Nurses Association (FNA) Convention St Petersburg, FL September 2009

**Patricia Messmer, Margarete Zalon, Craig Phillips**

**Nancy Neilan, Paul Dowling, Debra Taylor, Pamela Ryan, Jennifer Schurman, Jose Cocjin, Craig Friesen**
“Investigating the Utility of Food Specific-IgG and -IgG4 as Biomarkers for Eosinophilic Duodenitis.”

**James O’Brien Jr., Jennifer Swihart, Kristina Handley, Gary Lofland**
“Single Ventricle Palliation with a Non-Fenestrated Extracardiac Fontan Procedure: A Cohort of 134 Patients.”

**Lynn O’Hanlon, Karla Thorstad, Cheri Castor, Katherine Claflin, Howard Kilbride**
“Long-Term Outcomes of Infants <501 g Birthweight Compared to Matched ELBW Infants 601-800g Birthweight.”

**Wayne Paullus, Usiakimi Igbaseimokumo, Cathy Cartwright**
“Mock Herniations.”
Congress of Neurological Surgeons, New Orleans, LA, October 2009.

**Adrienne Platt, Mary Berquist, Anna Egan, Meredith Dreyer, Nancy Hipsh-Wolff, Ghufran Babar, Figen Ugrasbul**
“Depression and Health-Related Quality of Life (HRQOL) in Overweight/Obese Youth With Insulin Resistance (IR).”
The Obesity Society, Washington, DC, October, 2009.
Linda Root, Pamela Nickerson, Brenda Taylor, Nancy Sveom

Richard Sabath, Kelli Teson, Mark Gelatt, Cheri Castor, Howard Kilbride

Rangaraj Selvarangan, Mary Moffat, Thomas Tryon, Christopher Harrison, Shirlee Rusk, Tiffany Heffner, David Abel, Steve Hiraki
“RSV Antigen Test and Viral Isolation Results Using Respiratory Specimens Collected by Mid-Turbinate Flocked Swabs Versus Nasopharyngeal Aspirates.” Pan American Society for Clinical Virology, Daytona Beach, FL, April 2009.

Jennifer Swihart, Marcy Tarrants, Stephen Hilbert

Cameron Swinton, John Lantos, Ginny Boos, Felix Okah
“Which Cases Cause Moral Distress in the NICU? Factors Associated with Patient Referral to a Collaborative Care Round.” Midwest Society of Pediatric Research, Chicago, IL, October 2009.

Kerri Wade, Meredith Dreyer, Karen Stephens, Jennifer Fournier, Sarah Hampl

Kerri Wade, Meredith Dreyer, Katherine Blackburn, Karen Stephens, Jennifer Fournier, Sarah Hampl

Gina Weddle, Mary Anne Jackson, Rangaraj Selvarangan

Susan Widener, Laura Shroyer, Cheri Hunt, Carol Kemper, Susan Teasley

Melanie Yourdon, Kathleen Glatt
High School Healthy Careers Open House

Children’s Mercy hosts a bi-annual High School Health Careers Open House in the fall and spring each year. Students learn about the history of Children’s Mercy and receive a general presentation on Health Care Careers from a Human Resource professional. Information is also provided regarding job applications and interviewing skills that will benefit them regardless of what career path they pursue. Children’s Mercy employees representing Nursing, Medicine and Allied Health professions provide an interactive Panel Discussion. This panel shares information regarding a typical work day as well as information on health care professions in general. The program concludes with a question and answer session that allows the students to speak directly with those professionals. The High School Open House has been a very successful program. In 2009, the organization hosted nearly 300 students from the area high schools.

In 2009, Children’s Mercy hosted nearly 300 students from area high schools.
Endowed Lecture Series

The Endowed Lecture Series was established by an anonymous donor to bring a nationally renowned speaker to present on current topics in pediatric health care. On September 29, 2009, Children’s Mercy was honored to have Pamela S. Hinds, RN, PhD, FAAN, serve as the speaker for the 2009 lecture series.

Dr. Hinds completed her Bachelors Degree at the University of Vermont, and Masters of Science in Nursing and Doctorate in Clinical Nursing Research, from The University of Arizona. She has served as the Director of Nursing Research at St, Jude’s Children’s Research Hospital and in numerous roles in the national nursing arena related to palliative care for children and end of life care. Her areas of interest include pediatric cancer, fatigue and altered sleep in the treatment of pediatric cancers, reduction of spiritual and physical suffering for patients, families, and staff, and the utilization of innovation to relieve symptoms and improve quality of life.

The lecture series began with an informal breakfast hosted by the Patient Care Services Research Department, giving staff an opportunity to meet with Dr. Hinds prior to her speaking engagement. Dr. Hinds then presented, “Helping Parents of Seriously Ill Children Make and Survive End-of Life Decisions for their Child”. The day concluded with a luncheon for members of the Hematology/Oncology Department to meet with Dr. Hinds to discuss issues of particular interest to their patient population.

Dr. Hinds is currently the Director of the Department of Nursing Research at Children’s National Medical Center in Washington, DC, and an Adjunct Professor at the College of Nursing, University of Tennessee, Knoxville, TN; University of Pennsylvania School of Nursing, Philadelphia, PA; George Washington University in Washington, DC; and the University of Maryland in Baltimore, MD.
Organizational Response to the H1N1 Crisis

In 2009, the world was faced with an uncertainty related to the H1N1 virus. As news and fear of the virus’s potential and the populations most at risk, Children’s Mercy was proactive in identifying the needs of the patients and families we serve as well as implementing effective methods for staff preparation and response to the situation.

A pandemic influenza steering committee was formed in January, 2009, which established an aggressive timeline for developing a comprehensive response plan built on existing policies, with the addition of elements unique to a pandemic influenza event. This multidisciplinary committee, chaired by Shirley Clesson, RN, MSN, NE-BC, Clinical Emergency Preparedness Operations Manager, broke into workgroups which identified gaps in the existing policies and protocols and drafted a wide-ranging plan. In April, the plan was tested with a significant influx of H1N1 patients. The plan was refined and, in late September, tested in a table top exercise, leading to further refinements and implementation in response to increased volumes of H1N1/ILI patients.

The pandemic influenza response plan provided a broad-based approach that supplied guidance to all hospital areas. Illness prevention, self and family care was emphasized, resulting in a stress level that was manageable despite extraordinary patient census and diminished staff availability. As recommendations for care were constantly changing, an H1N1 portal was developed to provide staff easy access to the most up to date information. Portal information included access to policies and procedures, current isolation precautions, testing procedures and treatment recommendations.

The first H1N1 patients were seen in April of 2009, with a steady increase from June through September and a peak of over 250 patients in October 2009. To manage this influx of patients, several steps were taken to facilitate prompt and effective care. Clinic spaces were converted to H1N1 Clinics, with staffing being covered by employees across the organization. An inpatient room at Children’s Mercy South was utilized specifically for H1N1 testing. These changes decreased the number of H1N1 visits through the Emergency Department and Urgent Care Centers, improving access to care for other non-H1N1 patients seeking Emergency Services. In total, 557 Children’s Mercy Hospitals and Clinics patients tested positive for H1N1 from April – December 2009. Once H1N1 was confirmed in all 50 states and its presence identified in all continents, clinical experts recommended testing only for selected patients so actual cases of H1N1 disease is significantly below reported levels. The surge of patients with respiratory symptoms also contributed to supply considerations. Initial CDC recommendations advised health care professionals to enhance respiratory protection and wear fit-tested disposable N95 respirators (special masks) for suspected and confirmed H1N1 patients. As H1N1 became a global pathogen, N95 supply was dramatically affected prompting many facilities to adopt the CDC’s prioritized respirator use recommendations and incorporate practices consistent with scientific knowledge based on available data and clinical experiences.
Although much of the H1N1 focus was on care of patients and families, monitoring, evaluation, treatment and support of employees was also necessary in order to continue to provide patient care. Between April 2009-December 2009, 1062 employee were evaluated by occupational health for exposure encounters. Based on guidelines established by the Center for Disease Control, 97 percent of those employees evaluated between April and May 2009 received post exposure prophylaxis. As the CDC’s guidelines changed, our facility definition of exposure was modified and following extensive employee education regarding the proper use of personnel protective equipment, these rates significantly decreased. During November and December, of the employees evaluated for H1N1 exposures, none required post exposure prophylaxis. As a result of this education, a more disease focused definition of exposure and employee compliance with barrier use, the organization had a potential cost savings between $16,576.00 and $31,360.00.

The Emergency Operations Plan was developed to provide a methodic and effective means of supporting the organization in a mass casualty event or other crisis that would increase the volume and acuity of patients seen in the facility. Challenges that arose during the H1N1 response has led to modification to the continuously evaluated Plan. These modifications will further improve the organization’s response and outcomes should another emergency situation occur.
Critical Care Transport Team receives New helicopter devoted to pediatrics

In September 2009 the Children’s Mercy Critical Care Transport Team unveiled its new American Eurocopter, EC-145 helicopter. This custom-built helicopter is the only hospital-based helicopter in the region dedicated to the transport of critically ill infants and children. Designed to transport patients ranging in age from premature infants to adolescents, the helicopter’s interior allows for the transport of two pediatric patients simultaneously as necessary.

To support the organization’s commitment to transport safety, the EC-145 includes a wide variety of additional safety features. Instrument Flight Rules (IFR) configuration with digital autopilot, ground proximity and traffic warning systems, moving map GPS with weather overlays and night vision compatibility are tools that enhance safe flight operations. The Children’s Mercy Transport Team has been accident free since getting a dedicated aircraft in 2005. The transport team has been flying with Life Flight Eagle since 1996 and offering transport services since 1970—all accident free!

The helicopter travels as far as 170 miles from the Kansas City metropolitan area to rapidly bring Children’s Mercy specialized critical care to the bedside of those patients in need. 271 of the 4388 Critical Care Transports completed in 2009 were carried out by helicopter. The helicopter joins the transport team’s fleet, which also includes seven critical care ambulances and a fixed wing aircraft. With all three modes of transport, the Critical Care Transport team is able to provide services to not only Kansas and Missouri, but to children throughout the country.

Not only are the safety and equipment features of the new helicopter designed specifically for pediatrics, so is the helicopter’s exterior appearance. Children’s Mercy in-house artist, Scribe, traveled to Shreveport, LA to oversee the helicopter’s custom created colorful design.

Over 75 health care providers, including 20 Registered Nurses, make up the Critical Care Transport Team that serves the region’s critically ill children. Sixty-five percent of transport staff members have specialty certification in the care of neonatal and pediatric critical care/transport.
Hypoxic-ischemic encephalopathy (HIE) due to an acute perinatal event remains a significant cause of mortality and long-term neuro-developmental deficits in term neonates. The incidence of severe HIE is estimated to be 2-4 cases per 1000 births with 60 percent mortality, with nearly 100 percent of survivors suffering significant neurological disability. Despite major advances in neonatal medicine, treatment for this condition historically was limited to supportive intensive care. However, recent clinical trials demonstrate hypothermia significantly decreases the incidence of death and neuro-developmental disability in neonates with HIE following a perinatal event.

Children’s Mercy began providing whole body cooling in 2009 as a standard therapy for infants > 36 weeks gestation with profound acidosis (pH < 7), who exhibit moderate to severe encephalopathy following a perinatal event. As cooling must begin within 6 hours of the event, the Critical Care Transport Team often initiates treatment prior to admission through both passive and active cooling techniques. During whole body cooling, the temperature of the neonate is maintained at 33.5 degrees C for 72 hours, then re-warmed slowly. An esophageal temperature probe is placed by the nurse to measure core body temperature. The probe is connected to a cooling unit that circulates cold water through a mattress on which the baby lies. Servo-regulation between the cooling machine and the esophageal temperature allows for accurate patient temperature control. During whole body cooling, the nurse also maintains continuous brain amplitude-integrated EEG (aEEG) monitoring using the BrainZ monitor, constantly on the alert for abnormalities such as seizures. In addition, nurses monitor for possible complications of cooling such as cardiac arrhythmias, or electrolyte and coagulation abnormalities.

Two nurse coordinators and a Neonatal Nurse Practitioner developed procedures and protocols specific to the care of infants receiving total body cooling. Further nursing education provided direction for intensive monitoring by the bedside nurse to ensure constant esophageal temperatures and patient stability. Several regional referral centers received nursing education to facilitate the identification of neonates with HIE, and to understand the essential care in the first few hours after an event.

Neonatal Nurse Practitioners are an important component in the coordination of medical management for babies in the ICN including those who are treated with whole body cooling. Infants with HIE who are treated with whole body cooling necessitate vigilant long-term follow up, which is also coordinated by a Neonatal Nurse Practitioner. The ongoing outpatient management is provided by neonatologists and a developmental psychologist in a new clinic, known as the NEON clinic. Follow up of these patients allows monitoring of long-term outcomes of infants receiving whole body cooling in the ICN.
Teaching Flu a Lesson – Collaborative Program Designed to Improve Flu Vaccination in School Age Children

Children shed the influenza virus longer than other age groups and tend to spread the virus to household contacts. In 2008, the CDC expanded its recommendations for seasonal flu vaccination to include all children 6 months to 18 years of age. Despite these changes, immunizations rates of children remain suboptimal at 16 percent. Efforts are needed to target healthy, school-age children to increase immunization rates, thereby decreasing the spread of the virus.

Children’s Mercy Hospitals and Clinics teamed up with the Jackson County Health Department, local nursing school programs and four elementary schools in an effort to increase seasonal flu vaccination rates among school-age children and school employees. The goal was to provide vaccine-induced herd immunity by immunizing at least 40 percent of the school’s population.

Back-to-school night, PTA meetings and other school events were used to obtain consent from parents to have their child immunized. Dates for vaccination in October, November and December were prearranged with the school. Student nurses from local nursing school programs and Children’s Mercy nurses were utilized to administer the vaccine. Parents were not required to be present the day of vaccination since consent was obtained prior. Participating schools each received $5,000 and each participating child received a $10 gift card.

Through collaborative efforts between the hospital, health department, local nursing schools and elementary schools, a total of 44 percent of all children and staff attending one of the participating elementary schools received the seasonal flu vaccine, surpassing the original goal of 40 percent. Preparations are being made to continue this program in 2010.
Community Service

5 West Staff
Volunteered as a group at the Kansas City Kids Marathon, organizing the starting line for the kids and handing out medals at the finish line.

Linda Andre
Child mentor with Operation Breakthrough and volunteer for various fundraising activities

Lynn Anson
Eucharistic Minister and Parish Synod Member for St. Charles Catholic Church and Leukemia Society
Fund Drive representative

Erik Bayer
Volunteered for the Big Event and other events with The Global Orphan Project benefiting orphans in Haiti.

Cathy Burks
Trustee of Liberty Hospital Foundation Board

Cheri Burrough-Scanlon
Fall Teacher appreciation luncheon volunteer and decoration committee member for Rainbow School, Girl Scout presenter and volunteer for “Science in Action”, Chaperone for Fall Girl Scout Campout, and Volunteer for Red Friday

Jean Crumrine-Brauer
Participated with “Mission Possible”, a community revitalization project to provide assistance to an elderly couple through Bonner Springs United Methodist Church

Deanna Curran
Weekly volunteer at Rock Brook Church

Meagan Dorton
Assistant Coach for Girls on the Run Jackson County

Danielle DeLozier
Provided Vacation Bible School to the Winnebago, NE, Native American tribe with a church group

Charlotte Doyle
Served as the Women’s Organization Treasurer at Prince of Peace Catholic Church and Volunteered at the Great American Stand Down, a day for veterans

Scott England
Taught Religious Education for Sr. High youth and Our Whole Lives, a comprehensive faith based sexuality education course for Jr. High youth, at All Souls Unitarian Universalist Church and sang with the Heartland Men’s Chorus

Marty Fairchild
Board Member of the Lawrence, KS Boys and Girls Club

Paula Grayson
Volunteered at Hillcrest Ministries, a 90-day transitional housing program for the homeless, stocking the pantry, providing meals for participants and as a member of the gala committee

Ashley Harding
Blood Drive Volunteer at St. Marks Catholic Church

Diana Healy
Cub Scout Den Leader

Jeanne Henning
Member of the Kansas City, KS, and the Sugar Creek, MO, Croatian bands/singing groups that provide traditional music and culture from Croatia, Yugoslavia.

Pamela D. Hensley
Lovelight Volunteer for the Aids Orphan Crisis in South Africa
Community Service

Cheri Hunt
Board Member for Johnson County Community College and University of Missouri—Kansas City Schools of Nursing

Susan E. Hunter
Food Kitchen Volunteer for Holy Cross Catholic Church

Linda Hussey
Assisted with the Wellness Fair at Walnut Grove Elementary School

Meredith Jackson
Gathered and distributed unused hospital items to approximately ten organizations for use

Robin Keene
Volunteered with Spay and Neuter Kansas City

Angela Knackstedt
Volunteer for Inter-Faith Hospitality Network Volunteer, Volunteer and Host Parent for Children for Peace in Ireland, Volunteer with the Church of the Resurrection Hunger Stoppers and other service programs, Secretary, Board Member and Executive Board Member for the Mother and Child Health Coalition, Member and Volunteer for the Mid America Immunization Coalition and Member and Volunteer with the Center for Practical Bioethics

Meredith Kopp
Girl Scout Troop leader and PTA Committee Chair

Kathleen Menown
Chaperone and Nursing support for Youth Ministry at St. Therese Catholic Church

Jayla Miller
Security Team member at Shoal Creek Community Church.

Rita Mulleedy
Assisted with the Holy Spirit Church food kitchen, garage sale, and church cleaning

Gale Norris
Church Youth Group Coordinator

Julie O’Neill
Member of the National Kidney Foundation Professional Education Planning Committee

Stephanie Otis
Volunteer as a clinic nurse at the Jackson Co. Health Department Free Clinic and as a Youth Friend with the Independence School District

Rebecca Paulsen
Chair of the St. Agnes School Parent Teacher Organization and Member of the Celebrations Committee

Kristy Reynolds
Volunteer for the American Red Cross

Lisa Rheuark
Assisted with the 2009-2010 seasonal influenza study by educating families at West Englewood Elementary School

Kristy Ritz
Taught Vacation Bible School at Kearney First Christian Church

Hannah Rosenberger
Volunteered 3-4 hours per week at the Advice and Aid Pregnancy Center in Shawnee, KS

Kathy Roberts
Child care volunteer at her church

Bernice Rourke
Participated in the Eucharistic Ministry and Jordon Project at Holy Family
Jessica Schirmer  
Volunteered with Planet D through the American Diabetes Association

Amy Scott  
Volunteer with Alex's Lemonade Stand

Jennifer Shoemaker  
Taught Basic Life Support to Troop 175 Boy Scouts of America

Janis Smith  
ReStart Mission volunteer providing dinner once monthly through her church

Marty Snyder  
Volunteered in a variety of activities at Our Lady of the Presentation Catholic Church including handbell choir coordinator and bell ringer, youth activities chaperone, youth ministries mission trip planning, Vice President of the St Cecelia’s guild, and monthly blood pressure measurement for parishioners. Served as a volunteer at the National Catholic Youth Conference held in Kansas City in November.

Sarah Soetaert  
Volunteer at Golf Tournament Fundraiser for former PICU patient

Robin Starr  
Volunteered at the Feed the Children Bike Ride and Kansas City Kids Marathon

Stephanie Strickler  
Volunteered at Bible School and cooked team meals with other parents for her children’s sporting events

Debra Taylor  
Cadette Girl Scout Leader

Susan Teasley  
Court Appointed Special Advocate for Children

Lynne Thomson  
Annual Angel Flight Fundraiser Volunteer

Brandi Tinney  
Volunteered for the Special Olympics Polar Bear Plunge, Kansas City Irish Fest Kids Tent and Kansas City Marathon-kids marathon

Hillary VanSlyke  
Bible School Nurse for at the United Methodist Church in Lee’s Summit

Holly Vaughn  
Volunteer at a “Mary’s Star Time Riders”, a therapeutic horse riding facility

Jill Vickers  
Assisted with various activities at Grace United Methodist Church

Kerri Wade  
Chairperson for the Shawnee Mission PTA Action Council’s Health and Safety Committee, Coach for Girls on the Run, and Member of Shawnee Mission School District Wellness Committee.

Sarah Wareham  
Volunteered as a Youthfriend

Mary White  
Served as a Eucharistic minister, junior and senior high youth minister and volunteer at Wayside Waifs

Cynthia Williams  
Volunteered with children’s activities and food pantry through her church
Mission Trips

Erik Bayer
Provided health assessments of children in Ivy Bayer’s House of Hope and other Global Orphan Project Homes in Gonaives, Haiti. Also traveled to Les Cayes, Haiti to provide health assessments in Global Orphan Project orphanages.

Cherie A. Burroughs-Scanlon
Provided primary care and support in San Salvador, El Salvador through Visitation Parish to the sister parish’s existing clinical facilities.

Kristina Handley
Assisted with reconstructive surgery in the Dominican Republic through the Medical Aid for the Children of Latin America.

Melissa Harber
Traveled to the Dominican Republic on a Surgical mission trip with Medical Aid to Children of Latin America.

Meredith Jackson
Participated in surgeries and clinics in Mali, Africa with the Medical Missions Foundation.

Marilyn Maddox
Taught Pediatric Cardiac Critical Care in Donetsk, Ukraine on two medical mission trips to the area.

Linda Martin
Participated with a certified emergency response team to Ecuador with World Blindness Outreach.

Barbara Roberts
Traveled to Santo Domingo, Dominican Republic with the Medical Aid to Children of Latin America.

Linda Root
Volunteered through Operation Mobilization as part of a medical team to provide medical care in the jungle area of Costa Rica.

Bobbi Schomburg
Traveled to Kenya with Genesis World Missions to set up medical clinics in poverty stricken areas of Kirash, Camp Keini and Mombasa. Also traveled to India on a medical mission with Calvary Chapel India, setting up medical camps in Nazareth and Bangalore.

Michele Sherlock
Participated in a medical mission to Haiti with Heart to Heart International.

Jodie Van Lerberg
Traveled to Guayaquil, Ecuador, through Project Perfect World to assist with pediatric orthopedic surgery at their Children’s Hospital.

Linda Williams
Assisted with pediatric orthopedic surgery in Ecuador through Project Perfect World.

Anne Young
Assisted with pediatric orthopedic surgery in Ecuador through Project Perfect World.

Camp Participants

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<tr>
<th>Lynn Anson</th>
<th>Judy Kauffman</th>
<th>Jessica Schirmer</th>
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<tr>
<td>Camp Quality</td>
<td>Camp Wilderness</td>
<td>American Diabetes</td>
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<td>Goldie Benz</td>
<td>Julia Leamon</td>
<td>Association Diabetes</td>
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<tr>
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<td>Cheri Burrough-Scanlon</td>
<td>Donna Lucas</td>
<td>Mary Slatten</td>
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<td>Camp ChiMer</td>
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<td>Summer Day Camp Nurse</td>
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<td>Diane Cobler</td>
<td>Amy Nau</td>
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<td>Camp ChiMer</td>
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<td>Whitney Conard</td>
<td>Julie O’Neill</td>
<td>Debra Taylor</td>
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<td>City Union Mission Camp in the Ozarks</td>
<td>Lorene Pinkley</td>
<td>Hillary VanSlyke</td>
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<td>SueEllen Weigel</td>
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Children’s Mercy Hospital
Kansas City, Missouri
2009 Nursing Annual Report

Nursing
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816.234.3373

In Academic Affiliation with the
University of Missouri-Kansas City School of Medicine.

AA/EOE