

10-24-2016

# Library Transformation through Collaborative Innovation

Keri Swaggart

*Children's Mercy Kansas City*, [kswaggart@cmh.edu](mailto:kswaggart@cmh.edu)

Courtney Butler MLS

*Children's Mercy Hospital*

Linda Taloney

*Children's Mercy Kansas City*, [ltaloney@cmh.edu](mailto:ltaloney@cmh.edu)

Follow this and additional works at: <https://scholarlyexchange.childrensmercy.org/posters>

 Part of the [Library and Information Science Commons](#)

---

## Recommended Citation

Swaggart, Keri; Butler, Courtney MLS; and Taloney, Linda, "Library Transformation through Collaborative Innovation" (2016).  
*Posters*. 8.

<https://scholarlyexchange.childrensmercy.org/posters/8>

This Book is brought to you for free and open access by SHARE @ Children's Mercy. It has been accepted for inclusion in Posters by an authorized administrator of SHARE @ Children's Mercy. For more information, please contact [bpfannenstiel@cmh.edu](mailto:bpfannenstiel@cmh.edu).



## Poster Presentations

**Joint Meeting of the Midwest Chapter and the Midcontinental Chapter of the Medical Library Association. Oct. 21-24, 2016, Des Moines, IA**

### **Poster Number : 1**

#### ***Implementing Read by QxMD in a Hospital Library***

Angela Spencer, Manager - Medical library, St. Luke's Hospital, 232 S Woods Mill Rd, Chesterfield, MO, 63017

The process of implementing institutional use of the app Read within a hospital. Will explain what Read is, how the process worked, challenges and recommendations for using the app and promotion within a hospital.

### **Poster Number : 2**

#### ***More Than The Collection: Rebranding the Library for a New Age***

Annie Nickum, Research and Education Librarian, University of North Dakota, 501 N Columbia Rd. Stop 9002, Grand Forks, ND, 58202

Additional Contributors:

Dawn Hackman; Kelly Thormodson; Marcia Francis; Erika Johnson; Wendy Lehar; Theresa Norton; Michael Safratowich; Amber Amidon

Objective: This paper discusses a small academic health sciences library at the University of North Dakota relocating to a new space and redefining its role within the medical school. The changes reflect a growing trend to transition from print to digital and from desktop computers to laptops and mobile devices. The library as a space might be minimized, but with study areas and librarians throughout the building, its presence is not diminished. The focus is on the relocation process including challenges, opportunities, and lessons learned. Methods: In the summer of 2016, the entire School of Medicine and Health Sciences (SMHS), along with its library, moved to a new building. This new space is radically different from the old one – the print collection reduced to reserves and selected references, the liaison librarians embedded with faculty rather than within the library, the study space reconfigured to pockets throughout the building, and public computers limited to five. This involved developing a stratagem for weeding print resources. Liaison librarians did outreach and training to prepare for a new role. Library staff were tasked with developing ways to communicate the new layout and continuing access to library resources and services. Results: The move is scheduled for July 2016; results will be forthcoming. Conclusion: Processes having to do with different aspects of relocating will be described, indicating what worked and what didn't.

### **Poster Number : 3**

#### ***The Use of Retracted Publications in Systematic Reviews***

Ben Harnke, Education and Reference Librarian, Health Sciences Library, University of Colorado,

reviewed journal and our research department expressed the desire to more easily track the works of Aurora authors, the hospital librarians stepped up for the challenge. The Aurora librarians chose the Digital Commons platform from Bepress because it allowed institutional branding, unlimited digital storage and vendor technical support, provided peer review tools and required minimal local IT support. The peer-reviewed journal was a priority and workflow for the peer review process and metadata and was quickly setup within months of purchasing the product. Collaborating departments at Aurora now assume full responsibility for the maintenance and publication of the health care system's journal. Tracking works of Aurora authors is, and continues to be a function done exclusively by Aurora librarians, and involves identifying and assigning metadata for Aurora authored articles, posters, presentations, books, and book chapters. We also recently began collecting historical information and images. This poster will describe the hurdles we encountered during its initial development as well as the challenges we continue to experience as we work with a platform created primarily for academia.

**Poster Number : 6**

***Library Transformation through Collaborative Innovation***

Courtney R. Butler, Clinical Librarian, MLS, Children's Mercy, 2401 Gillham Rd, Kansas City, MO, 64108

Additional Contributors:

Keri Swaggart, MLIS AHIP; Linda Taloney, MBA

Objective: Describe the innovative and collaborative renovation of the Children's Mercy Library Services' physical and electronic spaces. Background: Three full-time Children's Mercy librarians and one library technician serve the multi-site 350-bed stand-alone pediatric system of hospitals and clinics with a large residency and fellowship program. Patients, families, and community members interact with Library Services through the Kreamer Resource Center for Families (Kreamer), and services for hospital staff are provided through the Health Sciences Library (HSL). Process: Donations and dedicated hospital improvement funds provided Library Services the opportunity to reimagine its spaces and services in collaboration with a multi-disciplinary steering committee that worked to meld patient, family and staff wishes with needs, budgets and allotted space. Responsibility for Kreamer staffing and program planning was transferred to the Department of Family-Centered Care, and librarians provided informal consumer health training to new staff. Library Services maintained a re-organized consumer health collection in the space and developed a user-friendly consumer health website with an updated Ask-A-Librarian form, both translated into Spanish. New office space was added to the HSL to accommodate all library staff. The usability and aesthetics of the HSL were elevated by the addition of computers and modern furniture and décor. Results: Foot traffic and requests for library resources have increased dramatically in both renovated spaces. Library staff developed new partnerships within the organization and collaborations have increased awareness of library services. Future directions include offering the Ask-A-Librarian feature through the Patient Portal and more formalized consumer health training for Kreamer staff.