

Children's Mercy Kansas City

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2004

### Children's Mercy Annual Report 2003

Children's Mercy Hospital

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2 0 0 3    A N N U A L    R E P O R T

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of the  
b e s t

# THE SECRET IS OUT ...

*Long considered one of Kansas City's best kept secrets, Children's Mercy Hospitals and Clinics is truly in a class all its own. From coast to coast, from border to border, the word is out: Children's Mercy cares for all children and families; Children's Mercy researchers break new ground for brighter futures; Children's Mercy grows bigger and stronger, north and south. Children's Mercy is no longer a secret. Children's Mercy is, without a doubt, one of the best.*



## OUR MISSION & VISION

### ***Our Mission***

*Children's Mercy Hospital provides the highest level of medical care, technology, services, equipment and facilities in promoting the health and well-being of children in the region, from birth through adolescence. Patients and their families are treated with compassion in a family-centered environment that recognizes their physical, emotional, financial, social and spiritual needs. The comprehensive health care environment provided by the hospital includes clinical services, research and teaching efforts which are designed to serve today's and tomorrow's children and the community in which they live.*

### ***Our Vision***

*The Children's Mercy Hospital commits to providing quality pediatric medical care with service excellence and efficiency to everyone we serve.*



## 2003 YEAR IN REVIEW

**National honors, ongoing expansion for patient care and research, wonderful gifts from generous donors ... 2003 was a stellar year for Children's Mercy Hospitals and Clinics.**

### JANUARY

**ONE OF THE BEST!** – Children's Mercy was named one of the Top Ten Children's Hospitals in America by *Child* magazine, which conducts the nation's most extensive survey of pediatric hospitals in selecting its Top Ten. Although Children's Mercy's overall excellence was recognized, special tribute was paid to our clinical pharmacology program and inpatient research unit, our child-family environment and psychosocial programs like the Friday Night Carnival, and our asthma programs. The Top Ten listing appeared in the February, 2003 issue of *Child* magazine.

**MAGNET DESIGNATION** – Shortly after learning of the Top Ten listing, Children's Mercy also learned it had received magnet designation, nursing's highest honor, in recognition of the excellence of our patient care services. Fewer than 100 hospitals nationwide had received this honor at that time, and Children's Mercy was the first hospital in Missouri or Kansas to receive the prestigious designation. A team of nurses had worked for more than a year on the comprehensive application process and the visit of a survey team from the American Nurses Credentialing Center, which awards magnet status.

**6 HENSON OPENS** – With the opening of a new year came the opening of a new inpatient unit, the new sixth floor of the Paul and Betty Henson Patient Tower. The new 27-bed unit provides care for patients with long-term, chronic illnesses such as diabetes, other endocrine disorders and cystic fibrosis, as well as patients in rheumatology and dermatology. The unit was designed with a focus on patient education, including a kitchen for teaching healthy meal preparation to diabetes and CF patients.

## FEBRUARY

**BED SIZE NEARS 300** – Following recent expansions, the number of licensed beds at Children’s Mercy Hospital was increased to 241 in February. Children’s Mercy South is licensed for 34 beds, with expansion of inpatient units underway at that location as well.

## MARCH

**EMPLOYEE SERVICE AWARDS** – More than 350 Children’s Mercy employees were honored in March for five years or more of service. The late Katherine Smith, MD, who founded the hospital’s Adolescent Medicine program, received an award for 40 years of service. Mary Thompson of Patient Financial Services was honored as Employee of the Year, and Carolyn Littlejohn Greene of Infection Control won the Carol Belt Advocacy Award.

**CHILDREN’S MIRACLE NETWORK RADIOTHON** – For three days in March, the airwaves of Mix 93.3 radio were filled with the stories of children and families who had been helped by Children’s Mercy Hospitals and Clinics and the pediatric programs at KU Medical Center, resulting in a record \$350,000 raised for the two hospitals.

## APRIL

**HIPAA GOES INTO EFFECT** – Children’s Mercy was hard at work for nearly two years preparing for the new Health Insurance Portability and Accountability Act (HIPAA), which took effect in April and mandates numerous new ways for health care providers to protect patients’ confidentiality.

**SEN. TALENT ANNOUNCES SICKLE CELL LEGISLATION** – Missouri Sen. Jim Talent chose Children’s Mercy Hospital as the site to announce a bill he was introducing to provide additional funding for treatment, education and access for patients with sickle cell disease.

**VOLUNTEER AWARDS** – Children’s Mercy paid tribute to its auxiliaries and the more than 700 volunteers who support programs and raise funds for the hospital at a special luncheon in April. The late Mary Bingham was named Volunteer of the Year.

## MAY

**NEW NURSERY BEDS** – Due to increasing numbers of babies coming to the hospital’s Intensive Care Nursery on 3 Sutherland Tower, 12 new beds were added to the unit in May. Six rooms “next door” on 3 Henson Tower were converted to nursery beds.

**EPA ADMINISTRATOR VISITS** – Christine Whitman, then administrator of the Environmental Protection Agency, visited Children’s Mercy in May to learn more about the hospital’s leading-edge programs in management for children with asthma. Children’s Mercy is the only hospital in the country which teams its allergy and asthma physicians with environmental health specialists to assess the health effects of contaminants in homes and schools.

## JUNE

**HOME CARE ANNIVERSARY** – Children’s Home Care (renamed Children’s Mercy Home Care), the region’s only exclusively pediatric home care agency, marked its 10<sup>th</sup> anniversary. In the past decade, home care nurses, physical and occupational therapists, social workers and speech therapists made nearly 90,000 home visits.

**GOLF CLASSIC** – Three of the world’s best-known golfers – John Daly, Nick Price and Bruce Lietzke – joined golf legend Tom Watson for the 24<sup>th</sup> annual Children’s Mercy Hospital Golf Classic at Blue Hills Country Club, raising more than \$250,000 to help construct and equip the new Endocrinology/Diabetes Clinic at Children’s Mercy Hospital.

**SUMMER VOLUNTEER PROGRAM** – Our largest group ever – 95 teen-agers – gave part of their time this summer to volunteer at Children’s Mercy Hospital.

**“SPIRIT OF THE HEART”** – Brightly bejeweled birds floating above the lobby at Children’s Mercy Hospital were dedicated in a special ceremony in June. The “Spirit of the Heart” mobile was commissioned by Donald and Adele Hall in memory of Jason and Shsah Parris Cohen, children of hospital board member Roshann Parris.

**SUMMER TOYS** – In addition to what they do to help children every day, Children’s Mercy employees collected hundreds of toys and much-needed toiletries for the children at the Operation Breakthrough day care center.



## AUGUST

**LIVER TRANSPLANTS** – Children’s Mercy usually performs an average of one liver transplant per month – but this month, our Liver Care Center team performed *three transplants in the same week!* Nine-year-old Robbie Ledbetter of Raytown, 2-year-old Matthew Smith of Seymour and 1-year-old Connor Levy of Odessa received new livers within seven days of each other, and all three boys are doing well.

## OCTOBER

**NORTHLAND BOUND!** – Children’s Mercy Northland, a new outpatient specialty center and urgent care center, opened across the street from Metro North Mall on Oct. 20. The Northland pediatricians and community welcomed the new location with open arms, and both the clinics and after-hours urgent care program have been busy since Day One.

**FOUNDER’S AWARD** – Children’s Mercy President and CEO Randall L. O’Donnell, PhD, was honored with the Founder’s Award from the Midwest Bioethics Center in recognition of his leadership in issues related to health care ethics.

## NOVEMBER

**PEDIATRIC RESEARCH CENTER OPENS** – The new Clinic and Research Building, adjacent to the Hall Family Outpatient Center, was completed in November, with the third and fourth floors designated as the Children’s Mercy Pediatric Research Center. The hospital’s genetics and biomolecular research programs moved into their new state-of-the-art laboratories in November, with the labs in immunology, neonatal, renal and surgery research following in December and January 2004.

**JUDY HENRY HUNT CLOCK TOWER DEDICATED** – Visitors to Children’s Mercy Hospital are now greeted by a whimsical clock tower which chimes

every 15 minutes in the main circle driveway. The colorful new tower is dedicated in honor of Judy Henry Hunt, long-time Children’s Mercy volunteer leader and past board chairman, in recognition of a major gift from her husband and three children.

## DECEMBER

**EXPANSION OPENS AT CHILDREN’S MERCY SOUTH** – After a year of construction cranes, portions of the new building at Children’s Mercy South opened this month, with the underwater-themed Café serving patients, families and employees. A temporary entrance also opened and a new patient floor was prepared to see its first

patients as the New Year began. In addition to this 25-bed inpatient unit opening in 2004, the expanded urgent care center in the new building will open in the summer of 2004, and renovation of the current building will accommodate additional specialty clinics.

**CLINICS MOVE AT CHILDREN’S MERCY HOSPITAL** – December also brought moving day for the Endocrinology/Diabetes Clinic, which moved into its spacious new location on the first floor of the Clinic and Research Building at the Hospital Hill location. New space for the Pediatric Care Center and the Paseo Clinic, two of our primary care clinics, will open on the second floor of the new building in February.

**MORE PARKING, TOO!** – With all of the expansion ongoing at Children’s Mercy Hospital, we needed more parking as well. Five hundred spaces in the new parking garage opened in December, with 300 more spaces scheduled to open in early 2004.

**GOLF CLASSIC RETIRES** – Golf legend and long-time Children’s Mercy friend Tom Watson announced in December that the 2004 Children’s Mercy Hospital Golf Classic would be the last. This will mark the 25<sup>th</sup> Golf Classic, which has raised more than \$10 million for Children’s Mercy.



# 2003 STATISTICS & FINANCIAL INFORMATION

The past year was one of tremendous growth in the number of children served at Children's Mercy. Service statistics for fiscal year 2003 (July 1, 2002 - June 30, 2003) include

**FY2003**

## Inpatient Care

Admissions	11,861
Average Length of Stay	5.03
Average Daily Census	163.3
Occupancy Rate	67.8%

## Patient Days

Medical/Surgical	37,700
Intensive Care Nursery	13,685
Pediatric Intensive Care Unit	5,347
CM South Patient Care Unit	2,875
<b>Total Patient Days</b>	<b>59,607</b>

## Outpatient Visits

Hospital clinics	136,289
CM South Specialty Center	32,249
Primary Care Clinics	69,336
Outreach Clinics	2,796
<b>Total Outpatient visits</b>	<b>240,670</b>

## Home Care Visits

**1,844**

## Emergency/Urgent Care Visits

Emergency Room	57,845
CM South Urgent Care Center	29,952
<b>Total Emergency/Urgent Care Visits</b>	<b>87,797</b>

## Surgical Procedures

Inpatient	3,463
Outpatient Surgery	10,747
<b>Total Surgical Procedures</b>	<b>14,210</b>

## Employees: Full-time equivalent

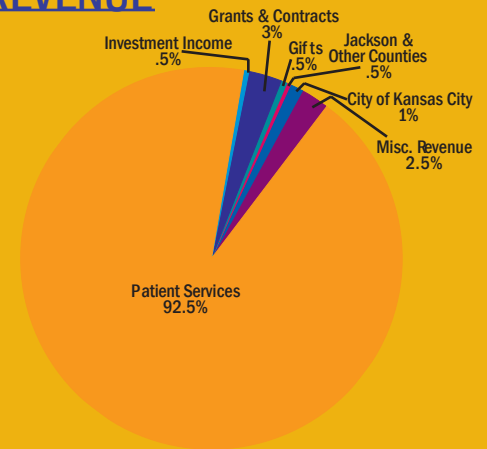
**3,122**

Volunteers: Active **897**

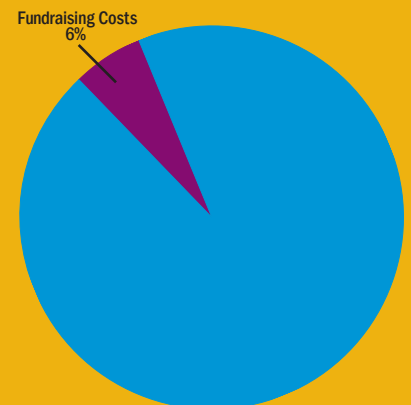
## Medical Staff

**474**

## REVENUE

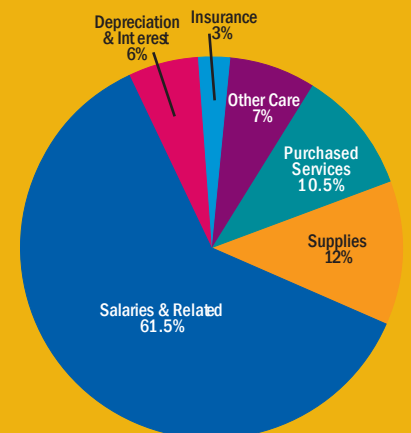


## FUNDRAISING COSTS



Cash Received: \$27,023,316 • New Pledges: \$3,110,333  
Total Dollars Raised: \$30,133,649

## EXPENSES





# 2003 DONOR RECOGNITION LISTS

*Gifts Received July 1, 2002, through June 30, 2003*



## \$1 Million and Above

Hall Family Foundation, KCMO  
J.E. & L.E. Mabee Foundation, Tulsa, OK  
Mrs. Adelaide C. Ward, KCMO

## \$500,000 to \$999,999

Josephine Bunting Estate, SMKS  
Clarence B. Francisco Estate, SMKS  
Heart of America United Way, Inc., KCMO  
Miller Nichols Charitable Foundation, KCMO  
Aline M. Thompson Revocable Trust, Gallatin, MO

## \$100,000 to \$499,999

Anonymous  
Mrs. Mary S. Brantbn, KCMO  
Children's Miracle Network, OPKS  
Louise J. Higginbotham Estate, KCMO  
Mr. and Mrs. Graham T. Hunt, SMKS  
Tullius and Bessie Johnson Trust, Liberty, MO  
David Woods Kemper Memorial Foundation, KCMO  
William T. Kemper Foundation, KCMO  
Mary E. Lutes Estate, Dearborn, MO  
Walt and Eloise Peniston Trust, KCMO  
Alice Piercy Estate  
The Sosland Foundation, KCMO  
William H. Stanwood Estate, KCMO  
Genevieve Stevenson Estate, St. Louis, MO  
Wyandotte Health Foundation, KCKS

## \$50,000 to \$99,999

Mrs. Nina M. Alexander, Lee's Summit, MO  
Anonymous  
George W. Cast Estate, Holden, MO  
Children's Relief Association  
Herbert H. Christensen Trust, KCMO  
Marion B. Davies Estate, Warrensburg, MO  
Kathleen C. Fahey Estate, Marshall, MO  
Thelma F. Flagor Trust, KCMO  
Hands & Hearts for Children  
Heartland Combined Federal Campaign, KCMO  
Barbara Holloman Estate  
Hazel L. Horine Estate, Richmond, MO  
Mr. Paul J. Lashbrook  
Oppenstein Brothers Foundation, KCMO  
Marie Bigham Rutledge Trust, KS  
William A. Sayles Trust, MO  
Scottish Rite Childhood Language Disorders Clinic, KCMO  
Kenneth L. and Eva S. Smith Foundation, Shawnee, KS  
Rose Sarli Teicher Trust, Prairie Village, KS  
United Way of Greater St. Joseph, Inc., St. Joseph, MO

## \$25,000 to \$49,999

Boeing Wichita Employees Community Fund, Wichita, KS  
Children's Mercy Century Club  
Cross Foundation, Inc., Mission, KS  
Danciger Institute, KCMO  
Mr. William A. Dann, Lawrence, KS  
Frances H. Davis Trust, Leavenworth, KS  
Enright Foundation, Inc., KCMO  
Francis Families Foundation, KCMO  
Mr. and Mrs. Donald J. Hall, SMKS  
Mrs. Orval Lee Haynes, Kearney, MO  
Dr. and Mrs. John D. Hunkeler, SMKS  
Mary Lee Lacy Marital Trust, Harrisonville, MO  
Mr. and Mrs. Dennis Marker, Leawood, KS  
Mrs. Barbara H. Marshall, KCMO  
Gladys R. McCall Estate, Chillicothe, MO  
Cleo M. McCoy Estate, Harrisonville, MO

Mr. and Mrs. W. Keith Pence, Leawood, KS  
Lucile P. Petrie Trust, KCMO  
Ronald McDonald House Charities, KCMO  
Richard W. Sees Marital Trust  
Clara L. Shumway Charitable Trust, KCKS  
Tommy Simone Memorial Scholarship Fund, KCMO  
Earl & Elizabeth Toutz Charitable Trust, Joplin, MO  
The Courtney S. Turner Charitable Trust, KCMO  
United Way of Wyandotte County, Inc., KCKS

## \$10,000 to \$24,999

Mr. and Mrs. John D. Anglin, Independence, MO  
Mrs. Mary C. Bennett, KCMO  
Bi-County United Way of Cass and Jackson, Inc., Independence, MO  
Dennis M. Billingsley Trust, Ottawa, KS  
Leo Bursten Marital Trust and Goldie Busten Trust, KCMO  
Carthage Area United Way, Carthage, MO  
Mr. and Mrs. Jerry P. Erding, Stilwell, KS  
Mr. Alan J. Feldman, Oak Brook, IL  
Dora and Louis Fox Charitable Trust, OPKS  
Fraternal Order of Eagles Aerie 3770, Nevada, MO  
Friends of Children's Mercy, SMKS  
Mary L. Hawkins Trust, Chillicothe, MO  
Mr. and Mrs. Eric D. Hicks, OPKS  
Rhea Pearl James Estate, Ottumwa, IA  
Muriel McBrien Kaufman Foundation, KCMO  
Nevada P. Linscomb Fund, KCMO  
Ms. Barbara J. Marshall, Estes Park, CO  
Massman Foundation, KCMO  
Missouri Elks Benevolent Charity Fund, Warrensburg, MO  
Mildred Poage Moore Trust, Platte City, MO  
Mr. and Mrs. James B. Nutter, Jr., KCMO  
Dr. and Mrs. Lloyd C. Olson, Parkville, MO  
Harry Portman Charitable Trust, KCMO  
Mr. and Mrs. Robert B. Riss, KCMO  
Susie M. Root Charitable Trust, KCMO  
Gladys Saxton Irrevocable Trust  
Sedalia-Pettis County United Way, Sedalia, MO  
Vaughn E. Simmons Trust, KCMO  
Mrs. Beverly N. Smith, SMKS  
Maxyne Wolff Southerns Trust, Clinton, MO  
Mr. and Mrs. Allan Stark, Fairway, KS  
Jack and Martha Steadman Family Foundation, KCMO  
Mr. Paul E. Stewart, KCMO  
Mr. and Mrs. John W. Sutherland, OPKS  
C. W. Titus Foundation, Tulsa, OK  
United Community Fund of Neosho Area, Neosho, MO  
United Way of Southwest Missouri, Joplin, MO  
Mr. and Mrs. Robert Walker, OPKS  
John R. Wall Estate, Higginsville, MO  
Mildred M. Wilson Trust Indenture, St. Louis, MO  
Mr. and Mrs. Jeff Wolfe, Mission Hills, KS  
Young Champions of Kansas, LLC, Lenexa, KS  
The Suzanne Feld Zalk Charitable Trust, KCMO

## \$5,000 to \$9,999

Anonymous  
Mrs. Lucille Armacost, Mission Hills, KS  
Atchison Area United Way, Atchison, KS  
Thomas R. Bailey Trust, Carrollton, MO  
Mr. and Mrs. James Bartimus, Leawood, KS  
Janice N. and Herman G. Bartz, Jr. Charitable Trust, Mission, KS  
Mr. and Mrs. Charles Battey, Mission Hills, KS  
Mr. and Mrs. Bill Beaver, Basehor, KS  
Mr. and Mrs. Abhay K. Bisarya, Leawood, KS  
Mr. Scott T. Boyd, KCMO  
Burns Recovered Support Group, Inc., St. Louis, MO

Mr. and Mrs. Joseph W. Campbell, OPKS  
Cancer Awareness Run Enterprise Inc., SMKS  
Anna and E. Kemper Carter Memorial Trust, KCMO  
Mr. and Mrs. Richard Coleman, Pittsburg, KS  
Dr. and Mrs. William B. Drake III, Smithville, MO  
Mr. Kevin A. Dunn, SMKS  
Mr. and Mrs. David V. Francis, SMKS  
Mr. J. Scott Francis, KCMO  
Franklin County United Fund, Ottawa, KS  
Mr. and Mrs. David E. Hall, SMKS  
Mr. and Mrs. Donald J. Hall, Jr., SMKS  
John Q. Hammons Golf Foundation, KCMO  
Mr. and Mrs. Thomas M. Higgins III, KCMO  
Mr. and Mrs. Alfred J. Hoffman, Mission Hills, KS  
Mr. and Mrs. Charles J. Hoffman, Jr., Prairie Village, KS  
Mr. and Mrs. Ed Hoffmann, Louisburg, KS  
Mr. and Mrs. Rusty Jandl, Mission Hills, KS  
Ms. Mary Jane Jaspersen, Dallas, TX  
Johnson County United Way, Warrensburg, MO  
Mr. and Mrs. Bruce Mathews, KCMO  
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Mr. and Mrs. Robb S. Murphy, Spring Hill, KS  
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Mr. Carl D. Peterson, KCMO  
Plaza Fountain Fund, KCMO  
The Honorable and Mrs. Carol S. Price, KCMO  
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United Way of Higginsville, Inc., Higginsville, MO  
United Way of Nodaway County, Maryville, MO  
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Weber Family Foundation, SMKS  
Mrs. Beverly Wolfe, SMKS  
Mr. and Mrs. Frank A. Young, Prairie Village, KS  
Mr. and Mrs. Hugh J. Zimmer, SMKS

## \$1,000 to \$4,999

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Mr. and Mrs. Paul Arnold, Richmond, MO  
Mr. Dean E. Baker, Lee's Summit, MO  
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Mr. Jason Belsler, KCMO

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Mr. and Mrs. Walter A. Bishop, Paola, KS  
Ms. Pamela L. Blackburn, Shawnee, KS  
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Mr. and Mrs. Jerry Blouin, Leawood, KS  
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Blue Valley High School, Stilwell, KS  
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Ms. Adele Eberhart, Aptos, CA  
Mr. and Mrs. Donald M. Eby, Olathe, KS  
The Michael D. and Renee M. Eby Family Fund, Olathe, KS  
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Mr. Roy Elmore, KCMO  
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Mrs. Frances A. Caldwell Ervin, Liberty, MO  
Mr. James Farris, LaCygne, KS  
Mr. and Mrs. Steven Faulkner, Leawood, KS  
Mr. and Mrs. Richard B. Favreau, Prairie Village, KS  
Ms. Susan Feldman, KCMO  
Mr. Robert J. Feller, Jr., OPKS  
Ms. Brenda Jo Finney, KCMO  
Fisher Rosemount Field Operations, Eden Prairie, MN  
Mr. and Mrs. James B. Flack, Jr., Stilwell, KS  
Mr. Mick R. Fletcher, KCMO  
Mr. and Mrs. David L. Flint, Prairie Village, KS  
Ford Motor Company Central Accounting Services, Dearborn, MI  
Mrs. Lester Foster, Lee's Summit, MO  
Fraternal Order of Eagles No. 3717, Independence, MO  
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Mr. and Mrs. Larry W. Frevert, KCMO  
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Mr. James R. Gibbs, Olathe, KS  
Mr. and Mrs. Donald W. Giffin, KCMO  
Dr. and Mrs. James A. Glenski, OPKS  
Mrs. Jacquelyn Golden, SMKS  
Ms. Karin R. Golden, SMKS  
Mr. Michael S. G. Golden, OPKS  
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