https://scholarlyexchange.childrensmercy.org/cmh-annual-reports/14

This Book is brought to you for free and open access by the Who we are at SHARE @ Children's Mercy. It has been accepted for inclusion in Children's Mercy Annual Reports by an authorized administrator of SHARE @ Children's Mercy. For more information, please contact library@cmh.edu.
Who We Are

Since 1897, Children’s Mercy Hospital in Kansas City has been the pediatric provider of choice for families throughout western Missouri and eastern Kansas. Working closely with pediatricians and hospitals throughout the region, Children’s Mercy makes the highest quality pediatric expertise available for a comprehensive range of health care needs from non-critical illnesses and injuries to the most serious and chronic conditions.

Children’s Mercy is committed to providing the finest clinical care, education and research, all focused exclusively on the unique medical and developmental needs of infants, children and teens. We are a not-for-profit health care system, providing $12 million in charity care a year.

Where We Are

The pediatric expertise at Children’s Mercy includes an array of programs and services, offered in a variety of locations. No matter where a child receives care from Children’s Mercy, the highest quality care is being provided by the area’s most respected pediatric specialists.

- Children’s Mercy Hospital & Hall Family Outpatient Center, next to Crown Center in Kansas City, Mo.
- Children’s Mercy South, Overland Park, Kan.
- Children’s Home Care, the area’s only home health care service exclusively devoted to children and families
- Primary care services, offered in areas traditionally underserved for pediatric care: Main Street Clinics, Kansas City, Mo.
- Paseo Clinic, Kansas City, Mo.
- Parallel Parkway Office, Kansas City, Kan.
- Outreach clinics in selected specialties offered in: Missouri: Springfield, Joplin, St. Joseph, Cameron and Chillicothe Kansas: Wichita, Pittsburg, Salina, Manhattan and Hays

The 2001 Annual Report

2001 CENTRAL GOVERNING BOARD
Margie Pence, Chairman
Maurice Watson, First Vice Chairman
Robert E. Gross, Second Vice Chairman
Andrea C. Hall, PhD, Secretary
Charles Schelhorn, Treasurer
Rusell Brown
Edward M. Grosshues, Jr.
Peggy J. Dunn
Jill Ellott
Harvey M. Grossman, MD
Peggi Higgins
Mary Hankeler
Len J. Laser
Sandra A. Lawrence
Robert A. Long
Joan A. Marsh
The Hon. Cordele D. Meeks, Jr.
George W. Morris, Jr.
J. Patrick Murphy, MD
James E. Nutter, MD
Randall L. O’Donnell, PhD
Lloyd C. Olson, MD
Roshann Paris
Juan Rangel
Page-Brantwood Reed
Deborah Soviland-Edelman
Paul Urbman III
Sue E. Wellner
Kristin Wilson
*Advisor Member

2001 HONORARY MEMBERS
Mary Marion Bates
Adelle M. Hall
Judy H. Hunt
Abraham E. Margolin

2001 HONORARY MEMBER
Tom Watson

2001 PRESIDENT AND CEO
Randall L. O’Donnell, PhD

HONORARY LIFE MEMBER
Velma H. Brown

Children’s Mercy Hospital
2401 Gillham Road
Kansas City, MO 64108
(816) 234-1000

Children’s Mercy Hospital South
5405 West 110th Street
Overland Park, KS 66211
(913) 694-8000

Hospitals and Clinics

Destiny: For Our Children
For All Children
Dear Friends of Children,

The year 2001 changed all our lives. The disasters that occurred on September 11 taught us in many ways, the loss of innocence, and in the case of one mercy employee, the loss of a family member on one of the fallen airplanes. We were all shocked and overwhelmed.

But children were still sick in our inpatient units, emergency room, and outpatient clinics, and all of our doctors, nurses and other staff showed their strength and commitment by continuing to provide the excellent care those children needed on September 11 and every other day. Our Mail Room staff, with new training, continued performing their daily tasks, despite fears of anthrax contamination. Scenarios of “safe zone” sce- narios were examined and protections were implemented throughout our facilities. Throughout it all, the children still came, and they were cared for by the very best, my colleagues.

Although 2001 will always be remembered as a year of tragedy, it was also a year that held great joy, progress and promise at Children’s Mercy Hospitals and Clinics. We broke ground on several new buildings that will help us achieve our “mission” of being the best children’s hospital in the world for all children and for all children.

In addition to new expansions, new programs and new accomplishments, we also had the focus of our nation’s attention. The focus was on the terrorist attack on the Twin Towers of the World Trade Center on September 11.

Seventeen new nurse practitioners were hired to expand the hospital’s medical staff, including a second pediatric cardiovascular surgeon and specialists in endocrinology, nutrition, orthopedics, rehabilitation, orthopedics, neurology, urology and cardiology. The expansion of the medical staff will continue in 2002 in order to be able to serve a continuously increasing number of patients.

Seventy now nursing school graduates joined the Children’s Mercy staff in June, the largest number of new graduates in a single year. The reason they all share for choosing to work at Children’s Mercy - they love to work with children.

Sincerely,

Randall L. O’Donnell, PhD
President and Chief Executive Officer

Children’s Mercy Hospital provides the highest level of medical care, technology, services, equipment and facilities in promoting the health and well-being of children in the region, from birth through adolescence. Patients and their families are treated with compassion in a family-centered environment that recognizes their physical, emotional, financial, social and spiritual needs. The comprehensive health care environment provided by the hospital includes clinical services, research and teaching efforts which are designed to serve today’s and tomorrow’s children and the community in which they live.

**2001 Highlights**

**EXPANSION/FACILITIES**
- At the beginning of the year, Children’s Mercy announced its five-year and 10-year plans to expand both Children’s Mercy Hospital and Children’s Mercy South in order to serve increasing numbers of children. The hospital saw record numbers for the average daily census every month in 2001 except May.
- By the end of the year, work had begun on adding two new floors (and 27 new inpatient beds) to the Hennon Patient Tower at Children’s Mercy Hospital, added to new operating rooms for the Center for Congenital Heart Disease, a new research and clinic building and a second parking garage. Construction of a second building at Children’s Mercy South will begin in 2002.
- A spacious new cafeteria with a slide dining theme opened in October, doubling the space of the previous cafeteria and expanding the foodservice options available for employees and visitors. A new seating area, also with greatly expanded choices, opened in April, funded by a gift from Kathy’s.
- The Paul and Ebbie Hennon Patient Tower was formally dedicated in April in honor of these two long- time friends of the hospital.

**CLINICAL SERVICES**
- Children’s Mercy performed its first double-organ transplant in May, when a 4-year-old Marco Calderon received a kidney and liver transplant in a 22-hour operation.
- Robert T. Hall, MD, who established Children’s Mercy’s neurosurgery program and Intensive Care Nursery, retired in June after 31 years of service to the hospital that we have worked together.
- Sixteen new physicians were hired to the hospital’s medical staff, including a second pediatric cardiovascular surgeon and specialists in endocrinology, orthopedics, rehabilitation, orthopedics, neurology, urology and cardiology. The expansion of the medical staff will continue in 2002 in order to be able to serve a continuously increasing number of patients.
- Seventy now nursing school graduates joined the Children’s Mercy staff in June, the largest number of new graduates in a single year. The reason they all share for choosing to work at Children’s Mercy - they love to work with children.

**RESEARCH**
- Children’s Mercy announced the successful completion of our “Discovering Tomorrow” research campaign in October, surpassing our $50 million goal by raising a total of $53 million to support the hospital’s research endeavors. Facilities expansion and research programs. The campaign included the addition of seven new endowed chairs over the past four years.
- The hospital’s bone marrow transplant program was the recipient of more than $4 million in funding from the National Institutes of Health in 2001 to support research and the establishment of a Blood and Marrow Transplant Research Consortium. Children’s Mercy is the only pediatric member of the consortium, which includes institutions such as Johns Hopkins, Stanford, Duke University and others.

**AROUND THE HOSPITAL**
- A seventh goal was added to the hospital’s strategic plan, focusing on needs in the human resources area. New strategies for employee recruitment and retention, employee recognition and staff development will be emphasized.
- Children’s Mercy is leading the way in establishing a multi-faceted interactive Internet site for its nurses, called “Web RN.” A committee of nurses and Internet services staff have developed the new tool for improved communication and education.

The past year was one of tremendous growth in the number of children served at Children’s Mercy. Service statistics for fiscal year 2001 (July 1, 2000 – June 30, 2001) include:

- **Admissions:** 10,809 (a 4.6% increase over last year)
- **Total patient days:** 55,936
- **Total outpatient clinic visits:** 213,132
  - **Hospital clinics:** 129,494
  - **Primary Care Clinics:** 64,314
  - **CM South Specialty Center:** 26,404
  - **Outreach clinics:** 1,920
- **Emergency/Urgent Care visits:** 77,886 (a 10.3% increase over last year)
  - **Emergency Room:** 53,946
  - **CM South Urgent Care Center:** 24,240
- **Surgery cases:** 11,863 (a 6.3% increase over last year)
  - **Inpatient:** 2,858
  - **Outpatient at Hospital:** 6,510
  - **Outpatient at CM South:** 2,534
- **Employees:** (FTEs) 3,090
- **Volunteers:** Active, in-house 670

**Children’s Mercy Hospital Funds Raised**

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Children’s Hospital Endowment</strong></td>
<td>$45,699,422</td>
</tr>
</tbody>
</table>

**Children’s Mercy Hospital Expenses**

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total Expenses:</strong></td>
<td>$328,000</td>
</tr>
</tbody>
</table>

**2001 Mission**

Supporting the health, growth and development of all children from birth through adolescence through the provision of exceptional medical care, research, education and community outreach.