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Parental Teach Back in the ED setting for Non-English Speaking Families

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Parental Teach Back in the ED Setting

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Health Literacy Background

- "Health literacy is the degree to which individuals have the capacity to obtain, process, and understand basic health information needed to make appropriate health decisions."

What is teach back

- "I want to know if I explained it well."
- "Will you tell me what I said"

Research Questions

- How can we implement teach-back in the ED?
- Does teach-back impact patient medication compliance
- Impact patient comfort/comprehension of discharge instructions?

Secondary information:

- Does using teach-back lead to decreased ED re-visits?
- Does teach back impact time to discharge?

Teach Back in the ED

- Champions – physicians, APRNs
- Cerner check box
- Training providers on teach-back method
- Simplification of instructions
- Follow up surveys/calls

Teach Back Participants

- Include:
 - Spanish speaking families
 - Diagnosis of otitis media, bronchiolitis, viral URI

Potential Limitations

- Provider buy-in to project and using teach back method
- Follow up calls/survey

References

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Thank you!

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