Do the Best Hospitals Have Librarians?

Brenda R. Pfannenstiel  
*Children's Mercy Hospital*, bpfannenstiel@cmh.edu

Follow this and additional works at: [https://scholarlyexchange.childrensmercy.org/posters](https://scholarlyexchange.childrensmercy.org/posters)

Part of the [Health and Medical Administration Commons](https://scholarlyexchange.childrensmercy.org/common/140) and the [Health Sciences and Medical Librarianship Commons](https://scholarlyexchange.childrensmercy.org/common/139)

**Recommended Citation**

[https://scholarlyexchange.childrensmercy.org/posters/122](https://scholarlyexchange.childrensmercy.org/posters/122)

This Poster is brought to you for free and open access by SHARE @ Children's Mercy. It has been accepted for inclusion in Posters by an authorized administrator of SHARE @ Children's Mercy. For more information, please contact library@cmh.edu.
Do the best hospitals have librarians?

Brenda Pfannenstiel, MALS, MA, AHIP
Children’s Mercy, Kansas City, Missouri, USA

Objective:
Determine how the presence of medical librarians correlates with hospital ranking on the U.S. News & World Report best hospitals list.

Method:
2014 U.S. News & World Report Honor Roll list was compared with medical librarian directories, web data mining, and personal contacts. Hospitals in Kansas and Missouri listed in the HQI-HOSP database were identified by Docline membership and queried for availability of librarians. A sample of Kansas hospitals without Docline membership was contacted by phone and queried about knowledge-based information resources.

Results:
Honor Roll hospitals are teaching/research hospitals with access to librarians and extensive library collections. The ratio of librarians to potential users is 1:1,000-3,000. In Kansas and Missouri, 241 hospitals are Medicare-approved. Of those, 16 percent are Docline members, 8 percent are ranked on the U.S. News & World Report, 4% have Magnet status. At least 84 percent of the ranked hospitals have the services of one or more medical librarians.

Conclusion:
The best hospitals do have librarians, but there are many hospitals that do not have librarians, library resources, or the means to pursue Honor Roll status, Magnet status, or other measures of excellence. The ratio of librarians to users is wide even in the best hospitals.